

# ROBSON XTT

DUAL FOLD OVERLAND TENT TOP CAMPER

## OWNER'S MANUAL

U.S.A. EDITION: 2021 - Version 1



[www.mdcusa.com](http://www.mdcusa.com)

\* January 2020 Model shown.

**MDC★USA**

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**DISCLAIMER: This Owner's Manual is provided in good faith, and MDC may amend or update this Owner's Manual from time to time at MDC's discretion.**

### **Use of Product**

The intent and purpose of this Owner's Manual is to assist owners in the correct use and operation of camper trailers and caravans (the "Product") and outline the servicing schedule to be followed in order to ensure the correct maintenance of the Product.

## **Servicing**

Servicing information contained in this Owner's Manual is provided for those who have appropriate technical skills in regard to maintenance and repairs. The servicing content of this Owner's Manual assumes a satisfactory technical knowledge, as well as mechanical skills and experience, therefore, it is not suitable for people who are not trained or qualified in the subject matter with which it deals.

**If you do not have the appropriate skills and experience, or if you do not have access to appropriate tools and equipment, you may injure yourself or others around you and/or you may cause damage to the Product you are working on, including making it unsafe.**

Users of this Owner's Manual must:

- a. Read all content thoroughly. It is especially important to have a good understanding of all of the contents shown in the INTRODUCTION and SAFETY Sections of this Owner's Manual.
- b. Use only the correct tools and equipment for all repairs and servicing.
- c. If part replacement is necessary, replace the part with the same part number or equivalent part. **DO NOT** replace it with a part of inferior quality. If you have any questions, please contact us at: 1-833-632-8721
- d. Observe all 'Cautions' and 'Notices' to reduce the risk of personal injury during service or repair, or improper service or repair, that may damage the Product or render it unsafe.
- e. Understand that the 'Cautions' and 'Notices' in this Owner's Manual are not exhaustive because it is impossible to warn of all possible hazardous consequences that might result from failure to follow the instructions in this Owner's Manual.
- f. You must carry out your own risk assessments as you work.

**MDC does not warrant against and does not accept any or all liability (whether for personal injury, death, illness, property damage or other losses or damages) which may arise because a user of this Owner's Manual failed to follow directions set forth in this Owner's Manual or to follow other safe work methods associated with use and maintenance of the Product. This Owner's Manual is subject to the MDC Limited Warranty found at: [www.mdcusa.com](http://www.mdcusa.com)**

Those without the required skills, knowledge, tools, and experience to work on and maintain the Product should seek the services of a suitably qualified person or business. This Owner's Manual is based on the latest Product information at the time of release. However, specifications and procedures are subject to change without notice. Any updates to this Owner's Manual may be found at:

**[www.mdcusa.com](http://www.mdcusa.com)  
Ph: 833 632 8721**

## My Robson XTT

NAME:

ADDRESS 1:

ADDRESS 2:

MODEL:

VIN:

BUILD DATE:

DRY WEIGHT:

GTW:

TIRE SIZE:

DEALER PH:

**DISCLAIMER:** By receiving this handbook, you confirm there you have read and agree to all the terms and conditions and understood the use and maintenance care of MDC Campers and Caravans Inc.

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# General Safety Information


## Safety Alert Symbols and Signal Words


This owner manual provides general information only for the model depicted. You must read, follow and understand the instructions of all third party fitments, appliances and accessories as well as the manufacturers information contained in this manual.


MDC trailers are manufactured using many third party supplied products which have separate manuals. These manual must be read in conjunction with this document and all instructions followed. If your trailer does not have additional manuals included, contact Market Direct Group on 1-833-632-8721

Safety information in this manual is denoted by 

Risk level is indicated by the following Signal Words.

 <b>DANGER</b>
<b>DANGER</b> – Immediate hazards which <b>WILL</b> result in severe personal injury or death if the warning is ignored

 <b>WARNING</b>
<b>WARNING</b> – Hazards or unsafe practices which <b>COULD</b> result in severe personal injury or death if the warning is ignored

 <b>CAUTION</b>
<b>DANGER</b> – Hazards or unsafe practices which could result in minor or moderate injury if the warning is ignored

 <b>NOTICE</b>
<b>DANGER</b> – Practices that could result in damage to the trailer or other property

## Reporting Safety Defects

If you believe that your vehicle has a defect that could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying MDC Caravans and Campers INC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Market Direct Group.

To contact NHTSA, you may either call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153), go to <http://www.nhtsa.gov>; or write to: Administrator, NHTSA, 400 Seventh Street, SE., Washington, DC 20590. You can also obtain other information about motor vehicle safety from <http://www.nhtsa.gov>. Call 1-833-632-8721 to reach MDC Caravans and Campers INC.

## Tow vehicle and Trailer Compatibility

Your tow vehicle manufacturer has applied a maximum towing capacity to the vehicle which is the Gross Trailer Weight (GTW) and a maximum Gross Combined Weight Rating (GCWR). These specifications **MUST NOT** be exceeded. It is your responsibility to know, understand and follow these specifications. Vehicle manufacturers may also specify or recommend "Weight Distribution Bars" when towing under certain conditions. You **MUST** ensure this is compatible with the vehicle and trailer combination.

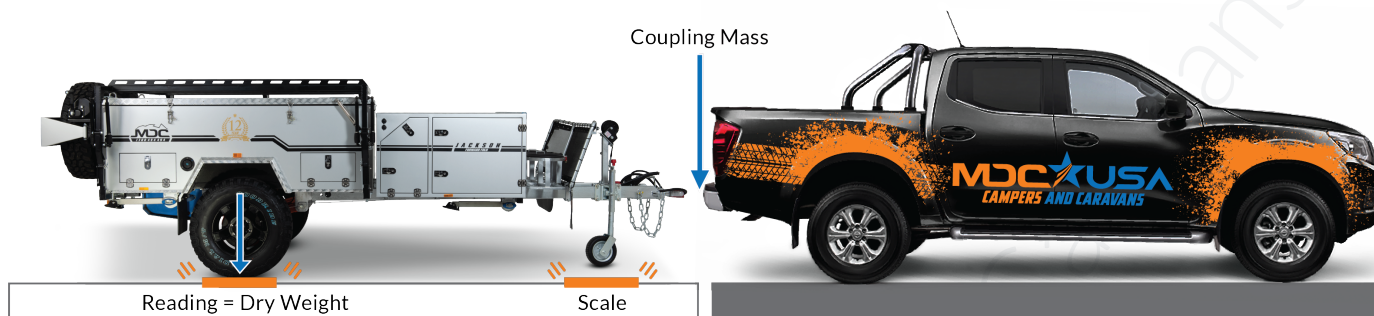


### **DANGER**

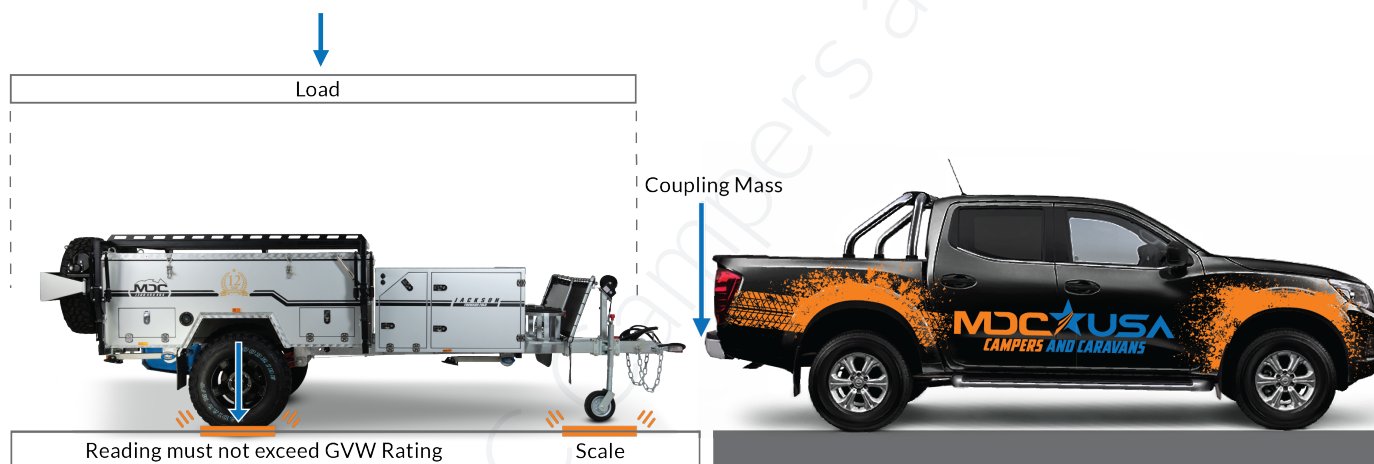
**DANGER** – Exceeding manufacturer weight and combination limits can result in loss of control leading to death or serious injury. Your tow vehicle and hitch must be rated for the Gross Vehicle Weight of the trailer.

## Terminology & Abbreviations

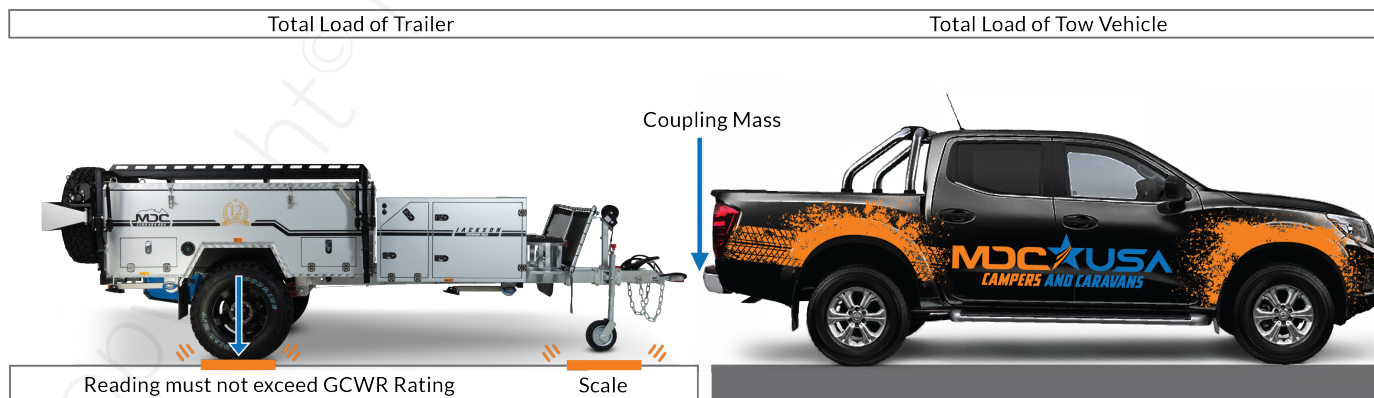
**Dry Weight:** The total weight of the trailer (load on tires plus coupling load) with all options and fittings as supplied by the manufacturer, with empty water tanks, excluding fluids not essential for operation on public roads, and without luggage or personal effects.



**GVW (Gross Vehicle Weight) Rating:** The total permissible mass of the Trailer. This includes the tongue/coupling mass and whatever you add as payload (e.g. water, gas, luggage) up to the specified rating. The GVW Rating must not be exceeded.



**GCWR (Gross Combination Weight) Rating:** The total permissible mass that can be supported by the wheels/ tires of the Tow Vehicle and Trailer Combination. This includes whatever you add as payload (e.g. water, gas, equipment, and luggage), and total weight of the tow vehicle. The GTM Rating must not be exceeded.



Campers for illustration purposes only.

## Terminology & Abbreviations

**Tongue Weight:** The downward load exerted on the tow point of the vehicle by the trailer. (Coupling Mass)

**GVW (Gross Vehicle Weight):** The total mass of the trailer and cargo

**GVWR (Gross Vehicle Weight Rating):** Maximum rated total mass of trailer and cargo.

**GCWR (Gross Combination Weight Rating):** This is the total allowable combined mass of tow vehicle and trailer as determined by the tow vehicle manufacturer.

**Camber:** Camber angle is the measure in degrees of the difference between the wheel's vertical alignment perpendicular to the surface. If a wheel is perfectly perpendicular to the surface, its camber would be 0 degrees. Camber is described as negative when the top of the tire begins to tilt inward towards the chassis rail. Your MDC trailer should be 0-0.5 degrees negative camber.

**Toe In/out:** Negative toe, or toe out, is the front of the wheel pointing away from the centerline of the vehicle. Positive toe, or toe in, is the front of the wheel pointing towards the centerline of the vehicle. Toe can be measured in linear units, at the front or rear of the tire, or as an angular deflection. In the case of MDC products, the "toe in" is measured in degrees or 64th's of an inch at the front of the tire from the chassis rail.

Your MDC trailer should have toe in set at 3/64" to 5/64" over the diameter of the tire.

## Tire Safety Information

This section of the User Manual contains tire safety information as required by 49 CFR 575.6.

“Steps for Determining Correct Load Limit – Trailer”

“Steps for Determining Correct Load Limit – Tow Vehicle”

Section 2.3 has information from the NHTSA brochure titled “Tire Safety – Everything Rides On It”

The following brochure information is contained:

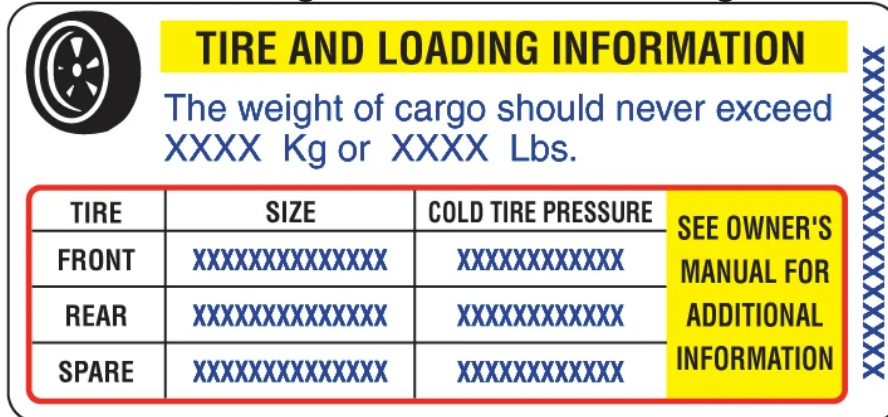
- Tire labeling, including a description and explanation of each marking on the tires, and information about the DOT Tire Identification Number (TIN).
- Recommended tire inflation pressure, including a description and explanation of:
  - A. Cold inflation pressure.
  - B. Vehicle placard and location on the vehicle.
  - C. Adverse safety consequences of under inflation (including tire failure).
  - D. Measuring and adjusting air pressure for proper inflation.
- Tire Care, including maintenance and safety practices.
- Vehicle load limits, including a description and explanation of the following items:
  - A. Locating and understanding the load limit information, total load capacity and cargo capacity.
  - B. Calculating total cargo capacities with varying seating configurations including quantitative examples showing / illustrating how the vehicles cargo and luggage capacity decreases as combined number and size of occupants increases. This item is also discussed in Section 3.
  - C. Determining compatibility of tire and vehicle load capabilities.
  - D. Adverse safety consequences of overloading on handling and stopping on tires.

## Steps for Determining Correct Load Limit - Trailer

### Trailers 10,000 Pounds GVWR or Less

1. Locate the statement “The weight of cargo should never exceed XXX kg or XXX lbs” on your Vehicles placard. See figure 1-1
2. This figure equals the available amount of cargo and luggage load capacity.

**Tire and Loading Information Placard - Figure 1-1**



**TIRE AND LOADING INFORMATION**

The weight of cargo should never exceed  
XXXX Kg or XXXX Lbs.

TIRE	SIZE	COLD TIRE PRESSURE
FRONT	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX
REAR	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX
SPARE	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION

3. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity.

The trailer's placard refers to the Tire Information Placard attached adjacent to or near the trailer's VIN (Certification) label at the left front of the trailer.

Note: The following calculations in Sections 2.1.2 and 2.2 are not required by the government. For the purpose of completeness, NATM has included these statements.



## Steps for Determining Load Limit - TOW VEHICLE

1. Locate the statement, "The combined weight of occupants and cargo should never exceed XXX lbs.," on your vehicle's placard.
2. Determine the combined weight of the driver and passengers who will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kilograms or XXX pounds.
4. The resulting figure equals the available amount of cargo and luggage capacity. For example, if the "XXX" amount equals 1400 lbs and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.).
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage capacity calculated in Step # 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult the tow vehicle's manual to determine how this weight transfer reduces the available cargo and luggage capacity of your vehicle.

## Tire Safety - Everything Rides on it

The National Traffic Safety Administration (NHTSA) has published a brochure (DOT HS 809 361) that discusses all aspects of Tire Safety, as required by CFR 575.6. This brochure is reproduced in part below. It can be obtained and downloaded from NHTSA, free of charge, from the following web site:  
[http://www.nhtsa.dot.gov/cars/rules/TireSafety/ridesonit/tires\\_index.html](http://www.nhtsa.dot.gov/cars/rules/TireSafety/ridesonit/tires_index.html)

Studies of tire safety show that maintaining proper tire pressure, observing tire and vehicle load limits (not carrying more weight in your vehicle than your tires or vehicle can safely handle), avoiding road hazards, and inspecting tires for cuts, slashes, and other irregularities are the most important things you can do to avoid tire failure, such as tread separation or blowout and flat tires. These actions, along with other care and maintenance activities, can also:

- Improve vehicle handling.
- Help protect you and others from avoidable breakdowns and accidents.
- Improve fuel economy.
- Increase the life of your tires.

This booklet presents a comprehensive overview of tire safety, including information on the following topics:

- Basic tire maintenance
- Uniform Tire Quality Grading System
- Fundamental characteristics of tires
- Tire safety tips.

Use this information to make tire safety a regular part of your vehicle maintenance routine. Recognize that the time you spend is minimal compared with the inconvenience and safety consequences of a flat tire or other tire failure.

## Safety First - Basic Tire Maintenance

Properly maintained tires improve the steering, stopping, traction, and load-carrying capability of your vehicle. Underinflated tires and overloaded vehicles are a major cause of tire failure. Therefore, as mentioned above, to avoid flat tires and other types of tire failure, you should maintain proper tire pressure, observe tire and vehicle load limits, avoid road hazards, and regularly inspect your tires.

## Finding Your Vehicles Recommended Tire Pressure and Load Limit

Tire information placards and vehicle certification labels contain information on tires and load limits. These labels indicate the vehicle manufacturer's information including:

- Recommended tire size
- Recommended tire inflation pressure
- Vehicle capacity weight (VCW—the maximum occupant and cargo weight a vehicle is designed to carry)
- Front and rear gross axle weight ratings (GAWR— the maximum weight the axle systems are designed to carry).

Both placards and certification labels are permanently attached to the trailer near the left front.



## Understanding Tire Pressure and Load Limits

Tire inflation pressure is the level of air in the tire that provides it with load-carrying capacity and affects the overall performance of the vehicle. The tire inflation pressure is a number that indicates the amount of air pressure—measured in pounds per square inch (psi)—a tire requires to be properly inflated. (You will also find this number on the vehicle information placard expressed in kilopascals (kPa), which is the metric measure used internationally.) Manufacturers of passenger vehicles and light trucks determine this number based on the vehicle's design load limit, that is, the greatest amount of weight a vehicle can safely carry and the vehicle's tire size. The proper tire pressure for your vehicle is referred to as the "recommended cold inflation pressure." (As you will read below, it is difficult to obtain the recommended tire pressure if your tires are not cold.) Because tires are designed to be used on more than one type of vehicle, tire manufacturers list the "maximum permissible inflation pressure" on the tire sidewall. This number is the greatest amount of air pressure that should ever be put in the tire under normal driving conditions.

## Checking Tire Pressure

It is important to check your vehicle's tire pressure at least once a month for the following reasons:

- Most tires may naturally lose air over time.
- Tires can lose air suddenly if you drive over a pothole or other object or if you strike the curb when parking.
- With radial tires, it is usually not possible to determine underinflation by visual inspection.

For convenience, purchase a tire pressure gauge to keep in your vehicle. Gauges can be purchased at tire dealerships, auto supply stores, and other retail outlets.

The recommended tire inflation pressure that vehicle manufacturers provide reflects the proper psi when a tire is cold. The term cold does not relate to the outside temperature. Rather, a cold tire is one that has not been driven on for at least three hours. When you drive, your tires get warmer, causing the air pressure within them to increase. Therefore, to get an accurate tire pressure reading, you must measure tire pressure when the tires are cold or compensate for the extra pressure in warm tires.

## Steps for Maintaining Proper Tire Pressure

- Step 1: Locate the recommended tire pressure on the vehicle's tire information placard, certification label, or in the owner's manual.
- Step 2: Record the tire pressure of all tires.
- Step 3: If the tire pressure is too high in any of the tires, slowly release air by gently pressing on the tire valve stem with the edge of your tire gauge until you get to the correct pressure.
- Step 4: If the tire pressure is too low, note the difference between the measured tire pressure and the correct tire pressure. These "missing" pounds of pressure are what you will need to add.
- Step 5: At a service station, add the missing pounds of air pressure to each tire that is underinflated.
- Step 6: Check all the tires to make sure they have the same air pressure (except in cases in which the front and rear tires are supposed to have different amounts of pressure).

If you have been driving your vehicle and think that a tire is underinflated, fill it to the recommended cold inflation pressure indicated on your vehicle's tire information placard or certification label. While your tire may still be slightly underinflated due to the extra pounds of pressure in the warm tire, it is safer to drive with air pressure that is slightly lower than the vehicle manufacturer's recommended cold inflation pressure than to drive with a significantly underinflated tire. Since this is a temporary fix, don't forget to recheck and adjust the tire's pressure when you can obtain a cold reading.

## Tire Size

To maintain tire safety, purchase new tires that are the same size as the vehicle's original tires, or another size recommended by the manufacturer. Look at the tire information placard, the owner's manual, or the sidewall of the tire you are replacing to find this information. If you have any doubt about the correct size to choose, consult with the tire dealer.

## Tire Tread

The tire tread provides the gripping action and traction that prevent your vehicle from slipping or sliding, especially when the road is wet or icy. In general, tires are not safe and should be replaced when the tread is worn down to 1/16 of an inch. Tires have built-in treadwear indicators that let you when it is time to replace your tires. These indicators are raised sections spaced intermittently in the bottom of the tread grooves. When they appear “even” with the outside of the tread, it is time to replace your tires. Another method for checking tread depth is to place a penny in the tread with Lincoln’s head upside down and facing you. If you can see the top of Lincoln’s head, you are ready for new tires.

## Tire Balance and Wheel Alignment

To avoid vibration or shaking of the vehicle when a tire rotates, the tire must be properly balanced. This balance is achieved by positioning weights on the wheel to counterbalance heavy spots on the wheel-and-tire assembly. A wheel alignment adjusts the angles of the wheels so that they are positioned correctly relative to the vehicle’s frame. This adjustment maximizes the life of your tires. These adjustments require special equipment and should be performed by a qualified technician.

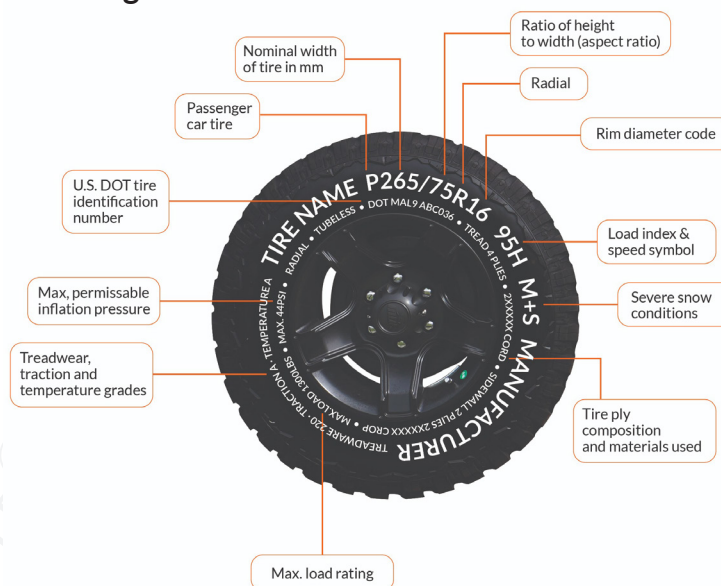
## Tire Repair

The proper repair of a punctured tire requires a plug for the hole and a patch for the area inside the tire that surrounds the puncture hole. Punctures through the tread can be repaired if they are not too large, but punctures to the sidewall should not be repaired. Tires must be removed from the rim to be properly inspected before being plugged and patched.

## Tire Fundamentals

Federal law requires tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a tire identification number for safety standard certification and in case of a recall.

### 2.3.10.1 Information on Passenger Vehicle Tires



\*For illustrative purposes only

P

The “P” indicates the tire is for passenger vehicles.

### Next number

This three-digit number gives the width in millimeters of the tire from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

**Next number**

This two-digit number, known as the aspect ratio, gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall for improved steering response and better overall handling on dry pavement.

**R**

The "R" stands for radial. Radial ply construction of tires has been the industry standard for the past 20 years.

**Next number**

This two-digit number is the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

**Next number**

This two- or three-digit number is the tire's load index. It is a measurement of how much weight each tire can support. You may find this information in your owner's manual. If not, contact a local tire dealer. Note: You may not find this information on all tires because it is not required by law.

**M+S**

The "M+S" or "M/S" indicates that the tire has some mud and snow capability. Most radial tires have these markings; hence, they have some mud and snow capability.

**U.S DOT Tire Identification Number**

This begins with the letters "DOT" and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code where it was manufactured, and the last four numbers represent the week and year the tire was built. For example, the numbers 3197 mean the 31st week of 1997. The other numbers are marketing codes used at the manufacturer's discretion. This information is used to contact consumers if a tire defect requires a recall.

**Tire Ply Composition and Materials Used**

The number of plies indicates the number of layers of rubber-coated fabric in the tire. In general, the greater the number of plies, the more weight a tire can support. Tire manufacturers also must indicate the materials in the tire, which include steel, nylon, polyester, and others.

**Maximum Load Rating**

This number indicates the maximum load in kilograms and pounds that can be carried by the tire.

**Maximum Permissible Inflation Pressure**

This number is the greatest amount of air pressure that should ever be put in the tire under normal driving conditions.

**Treadwear Number UTQGS Information**

This number indicates the tire's wear rate. The higher the treadwear number is, the longer it should take for the tread to wear down. For example, a tire graded 400 should last twice as long as a tire graded 200.

**Traction Letter**

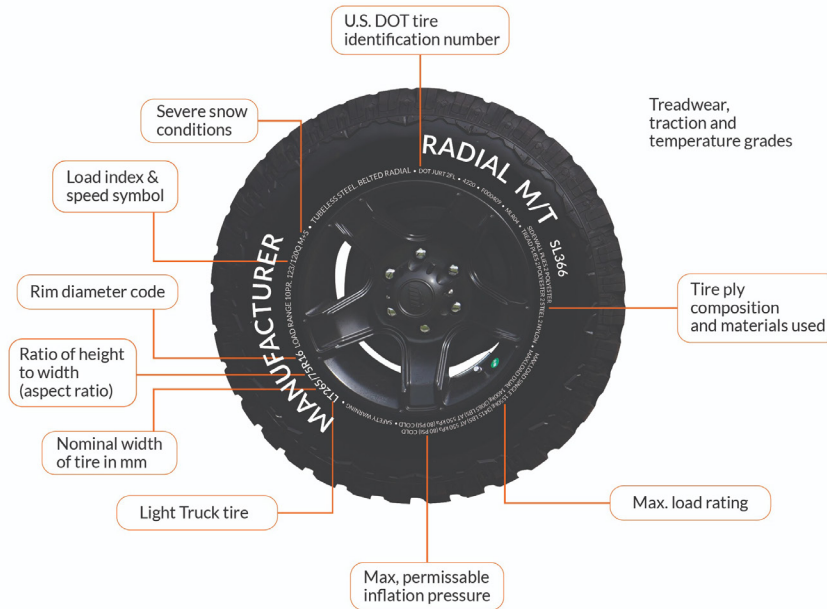
This letter indicates a tire's ability to stop on wet pavement. A higher graded tire should allow you to stop your car on wet roads in a shorter distance than a tire with a lower grade. Traction is graded from highest to lowest as "AA", "A", "B", and "C".

**Temperature Letter**

This letter indicates a tire's resistance to heat. The temperature grade is for a tire that is inflated properly and not overloaded. Excessive speed, underinflation or excessive loading, either separately or in combination, can cause heat build-up and possible tire failure. From highest to lowest, a tire's resistance to heat is graded as "A", "B", or "C".

## Additional Information on Light Truck Tires

Please refer to the following diagram.



\*For illustrative purposes only

Tires for light trucks have other markings besides those found on the sidewalls of passenger tires.

### LT

The "LT" indicates the tire is for light trucks or trailers.

### ST

An "ST" is an indication the tire is for trailer use only.

### Max. Load Dual kg (lbs) at kPa (psi) Cold

This information indicates the maximum load and tire pressure when the tire is used as a dual, that is, when four tires are put on each rear axle (a total of six or more tires on the vehicle).

### Max. Load Single kg (lbs) at kPa (psi) Cold

This information indicates the maximum load and tire pressure when the tire is used as a single.

### Load Range

This information identifies the tire's load-carrying capabilities and its inflation limits.

## Tire Safety Tips

### Preventing Tire Damage

- Slow down if you have to go over a pothole or other object in the road.
- Do not run over curbs or other foreign objects in the roadway and try not to strike the curb when parking.

### Tire Safety Checklist

- Check tire pressure regularly (at least once a month), including the spare.
- Inspect tires for uneven wear patterns on the tread, cracks, foreign objects, or other signs of wear or trauma.
- Remove bits of glass and foreign objects wedged in the tread.
- Make sure your tire valves have valve caps.
- Check tire pressure before going on a long trip.
- Do not overload your vehicle. Check the Tire Information and Loading Placard or User's Manual for the maximum recommended load for the vehicle.

## Tire Pressure Table

Trailer Weight	Pressure PSI	Pressure KPA
3750lb/1700kg	39psi	272Kpa
3970lb/1800kg	42psi	288Kpa
4190lb/1900kg	44psi	304Kpa
4409lb/2000kg	46psi	320Kpa
4600lb/2100kg	49psi	338Kpa
4850lb/2200kg	51	352Kpa
5070lb/2300kg	53	365Kpa

## Propane Safety

Appliances in your trailer are fueled with propane. Propane is heavier than air which will allow it to pool in some areas creating an explosion risk. It is mandatory to follow all manufacturer guidelines in the use of propane appliances.



### DANGER

The propane system and appliances installed on the trailer are designed and installed to comply with all relevant statutes and laws. Modification or misuse may result in explosion resulting in death or serious injury. Follow manufacturer guidelines at all times.

## Gas Certification

Your trailer has been supplied gas tested and certified. Any additions or alterations to the gas system must be performed by an authorized person and will require re-certification and testing. Also note any alterations may affect your warranty on both the system and appliances.

## General Safety

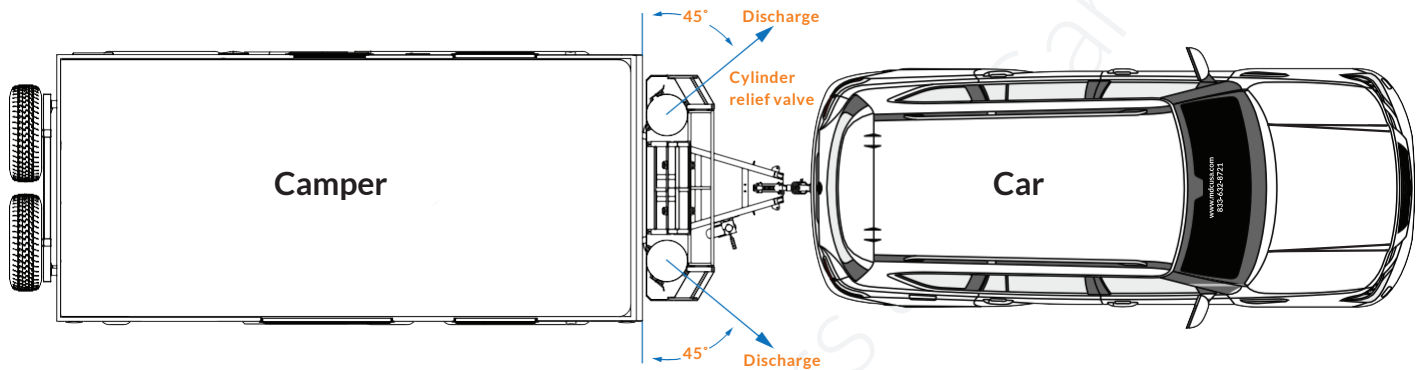
- Your trailer may have a number of gas safety labels affixed throughout containing important information. All instructions are to be followed and the labels shall not be removed for any reason.
- Make sure to close appliance valves before opening the cylinder valves.
- Where readily accessible, check connections at the appliances, regulator, hoses, and cylinders periodically for leaks with soapy water (or an equivalent) – this should be done every time a cylinder is changed or at least annually.

**CAUTION** – the ammonia present in some soaps and detergents can react with brass fittings and cause such fittings to crack after a short period of time. Therefore, caution should be exercised when using soap solutions on brass fittings and all connections should be rinsed thoroughly with fresh water as soon as possible after the application of the soap solution.

- Never use a match or flame when checking for leaks.
- Never use cooking appliances for comfort heating.
- In the event of a fire, immediately close cylinder valve if safe to do so.
- Appliances must not be altered without the authorization of the manufacturer.
- In the event of an accidental gas leak, close cylinder valve and ventilate the area using a safe method until the air is clear.
- Flexible hoses are used between the Propane Gas Cylinder and regulator as well as between your slide-out kitchen cooker (if fitted) and the gas bayonet. These flexible hoses are easily accessible and shall be inspected regularly.

## Propane Cylinder Safety

- Propane Gas cylinders have a 12-year lifespan between inspection and re-certification. Always use gas cylinders that are within their compliance date.
- For drawbar mounted cylinders (if applicable), orient the cylinder relief valves of both cylinders discharge away from both the trailer and towing vehicle as shown.
- Always remove the propane cylinder from the trailer to refill.
- Propane tanks may only be filled to 80% capacity. **DO NOT OVER FILL.**
- For gas cylinders stored in a dedicated Propane Gas Locker ensure the locker is kept closed at all times unless changing or operating the cylinders.
- Close cylinder valves when appliances are not in use or while refueling is in progress.
- Ensure cylinder valves are closed to prevent the unintended release of gas from a cylinder.



## Gas Appliance Safety

- Gas appliances are certified and have a flame safeguard feature to stop gas flow in the event of the flame going out. Never interfere with this function or replace appliances with a non-certified type.
- Slide-out kitchens with cookers should only be operated with an annex fully erected. Failing to do so may affect the safety and operation of the gas appliance.
- Slide-out kitchens with cookers must only be used with a flexible connecting hose that is disconnected from the gas bayonet fitting when in its stored position. Under no circumstances permanently connect this appliance.
- Only approved and suitable gas appliances with flame safeguard systems shall be connected to the gas bayonet (if fitted).



## Electrical Safety



### WARNING

#### Failure To Follow These Instructions May Result In Death Or Serious Injury!

- When working with electrical equipment or lead acid batteries, have someone nearby in case of an emergency.
- Study and follow all the manufacturer's specific precautions when using and servicing the battery and connected appliances.
- Wear eye protection and gloves.
- Keep unit away from moist or damp areas.
- Avoid dropping any metal tool or object on the battery. Doing so could create a spark or short circuit which goes through the battery or another electrical tool that may create an explosion.



### WARNING

#### Shock Hazard! Keep Away From Children

- Avoid moisture. Never expose unit to snow, water, etc.
- Inverter Unit provides 120 VAC, treat the AC output socket the same as regular wall AC sockets at home.
- Read and understand the information in the appliance manuals before operating this equipment

## Shore Power

Show shore power connection.

When using power leads, never coil the lead when in use. Always lay the lead out in longer sections along the ground. Ensure leads are not a trip hazard and are in serviceable condition.

## GFI Safety Switch

The Ground Fault Interrupter protects against leakage current. DO NOT BYPASS or interfere with this device. Test every 6 months.

## Battery Compartment

Later models are fitted with a sealed battery compartment with non-ventilated batteries. These are marked with the sticker below and instructions MUST be followed.



### WARNING

The battery area/compartment is designed for the use of non-ventilated batteries only.

Do NOT plate a battery that requires venting into this area/compartment  
Vented batteries can release poisonous and flammable gas that could lead to a fire or explosion causing serious injury or death.



## General Safety

### Brakes



#### WARNING

**Your trailer brakes must be maintained and adjusted to operate correctly at all times. Failure to maintain and adjust brakes as outlined in the maintenance schedule may result in a failure causing death or serious injury.**

### Brake Controller

Your trailer is fitted with drum type electric brakes. The tow vehicle **MUST** be fitted with an appropriate brake controller for the trailer brakes to activate and brake. The company will not hand over a trailer to be towed by a vehicle without a suitable controller installed. Your trailer brakes are designed to work in synchronization with your tow vehicle brakes. Never use your tow vehicle or trailer brakes alone to stop the combined load. Your trailer and tow vehicle will seldom have the correct amperage flow to the brake magnets to give you comfortable, safe braking unless you make proper brake system adjustments. Changing trailer load and driving conditions, as well as uneven alternator and battery output, can mean unstable current flow to your brake magnets. It is therefore imperative that you maintain and adjust your brakes as set forth in the controller manual, use a properly modulated brake controller and perform the synchronization/adjustment procedure recommended by the brake controller supplier.



### Brake Maintenance and Adjustment

Your trailer is fitted with electric drum type brakes. Drum brakes need regular maintenance and adjustment to perform correctly and wear evenly. The service intervals are outlined in the maintenance schedule and must be followed.

### Maintenance

Your trailer requires regular general maintenance to keep it in roadworthy and safe condition. Overall condition of your trailer is dependent on regularity and extent of general maintenance. Always follow the Maintenance schedule contained in this manual. More extreme conditions may warrant more frequent maintenance in particular, water crossings, exposure to saltwater environments and extended travel over rough terrain.

## Jacking Your Trailer

Your trailer is fitted with purpose built jacking points and from January 2021 supplied with a suitable jack. An appropriately rated bottle jack is an acceptable alternative, however when using the jacking point beneath the trailing arm ensure the jack is of a retracted height that will fit under the jacking point when the tire is deflated. A suitably rated "High Lift" jack may be used on the jacking points on the side of the body behind the wheels provided it has the correct positive engagement fitting to match the trailer. To ensure safe usage the following must be followed:

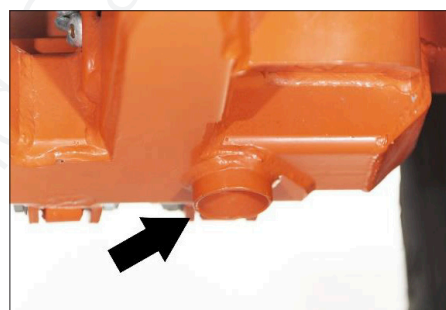
- The jack is to be used on level firm ground wherever possible.
- The wheels of the trailer should be chocked, and no person should remain inside the trailer whilst it is being jacked.
- No person should place any portion of their body under a trailer that is supported by a jack.
- The trailer should be attached to the towing vehicle whilst being jacked.
- When performing maintenance ensure suitably rated jack stands are used – do not rely on the trailer being supported by the jack.



*Behind the wheels*



*Under the chassis*



*Under the trailing arm*

## Dangerous Gases

Gases such as Carbon Monoxide are dangerous. When occupying your trailer, the following must be followed.

- Door vent cover must be removed. The cover is for storage purposes only.
- Carbon monoxide alarm must be functional and turned on.
- Never cover permanent vents in the roof or pop top skirt or annex.
- When using a generator, the generator must be placed where carbon monoxide fumes cannot enter the trailer.



*Carbon Monoxide Detector*

## Trailer Specifications

STYLE	Dual Fold
SIZE (CLOSED)	6.89' x 9.84' x 2.3'
SIZE (OPEN)	19.68' x 7.38 x 6.56'
TONGUE WEIGHT	298 lbs
CURB WEIGHT	3792 lbs
GVWR	8811 lbs
SUSPENSION	Independent trailing arm with dual shock absorbers and coil spring
WHEEL & TIRES	4 x 15x6" (6x139.7 bolt pattern) steel wheels and 235/75/15 M/T tires
HITCH	DOT approved Cruisemaster DO35
STONE PROTECTION	Front stone guard & Front and rear mud flaps
BRAKES	12" electric drum with manual hand brake
PROPANE BOTTLE CAPACITY	2 x 20lb gas cylinder holders
JERRY CAN CAPACITY	2 x 5 gallon jerry can holders
KITCHEN	External 304 grade stainless steel with Dometic Sink and Thetford 3 Burner Stove
WATER TANK	21.13 gallon and 31.7 gallon
WATER DELIVERY	12V 12 volt Auto
FRIDGE SLIDE	2.75' L x 1.64 W x 1.87' H
WATER HEATER	Truma Aquago Basic
BATTERY	2 x 100ah AGM deep cycle
JOCKEY WHEEL	10" Swing-up and lockable
STABILIZER	4 x heavy duty lockable and adjustable drop-down
LIGHTS	LED taillights and license plate light
INTERIOR LIGHTING	3 LED light strips
MATTRESS	1 Full Size/ 1 Queen Size
TENT COLOR	Khaki/ Sand
CANVAS TYPE	16oz Sherpa Close weave canvas with double stitching
CHARGER	BP Pro
INVERTER	AIMS Power 1500 watt Pure Sine
POWER OUTLETS	2 x 12V x 6 & 2 USB, 110V
SOLAR	120W regulated

## MDC Contact Details and Stores

### CALIFORNIA

Los Angeles  
8420 Kass Dr.  
Buena Park 90621  
833-632-8721

### UTAH

1920 N 2200 W  
Salt Lake City, UT 84116  
Main Line: 385-799-2026  
Toll-Free: 833-431-1800

### ARIZONA

3908 East Broadway Rd.  
Suite 100 Phoenix, AZ 85040  
Toll free PH: 800-380-1343  
Local PH: 480-746-4990

## Using Your Trailer



### NOTICE

Instructions below are for your safety and the avoidance of accidental damage to the trailer through misuse. Follow all directions given in this manual and the manuals for third party products installed.

The manufacturer has produced product specific video content for tutorial purposes, to assist in the correct setup and use. It is important to view and understand the instructions to avoid accidental damage to the product to prevent damage

## Instructional Videos

### Setup Tutorial



This tutorial shows correct set up.

Scan the code or go to:  
<https://youtu.be/O5JzARZLBpM>

### Packing down tutorial



This tutorial shows correct pack down.

Scan the code or go to:  
<https://youtu.be/bZmYhJeqyAw>

### Kitchen & Electrical



This tutorial shows correct set up.

Scan the code or go to:  
<https://youtu.be/wJ00NuHgKKc>

### Annex Setup



This tutorial shows correct pack down.

Scan the code or go to:  
<https://youtu.be/jZmJuFc5oj8>

### Annex Roof Setup



This tutorial shows correct set up.

Scan the code or go to:  
<https://youtu.be/EkdionfWq50>

### Ensuite Setup



This tutorial shows correct pack down.

Scan the code or go to:  
<https://youtu.be/pTGPa2L0G4w>

## Connecting to the Tow Vehicle



### WARNING

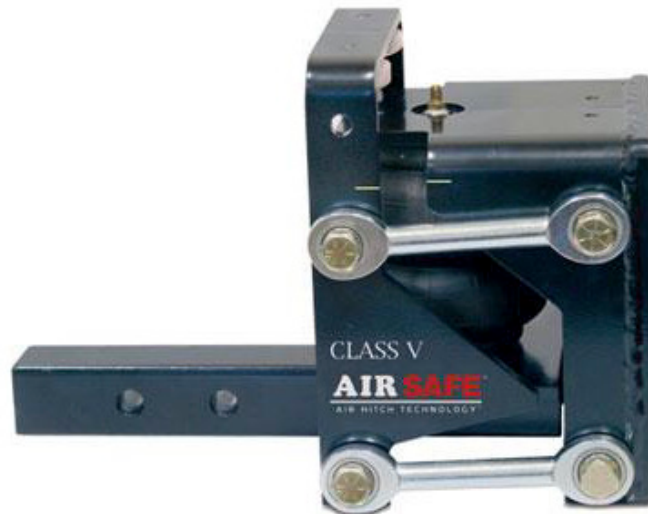
**WARNING** – Your coupler **MUST** be rated for the Gross Vehicle Weight and be in serviceable condition.

- The hitch **MUST** be correctly load rated.
- Hitch and pin **MUST** be compatible.
- All bolts and fittings must be correctly tightened and serviceable condition.

## Towing with Trucks and Buses

If you intend to tow your trailer with a truck or heavy commercial vehicle you should fit a hitch system to minimize the lash effect of the commercial suspension and distance from the rear axle to the tow point. Truck suspension can be harsh, particularly in off road conditions. The long distance between the axle center and the point of attachment can be quite long further exacerbating the effect putting stress on components.

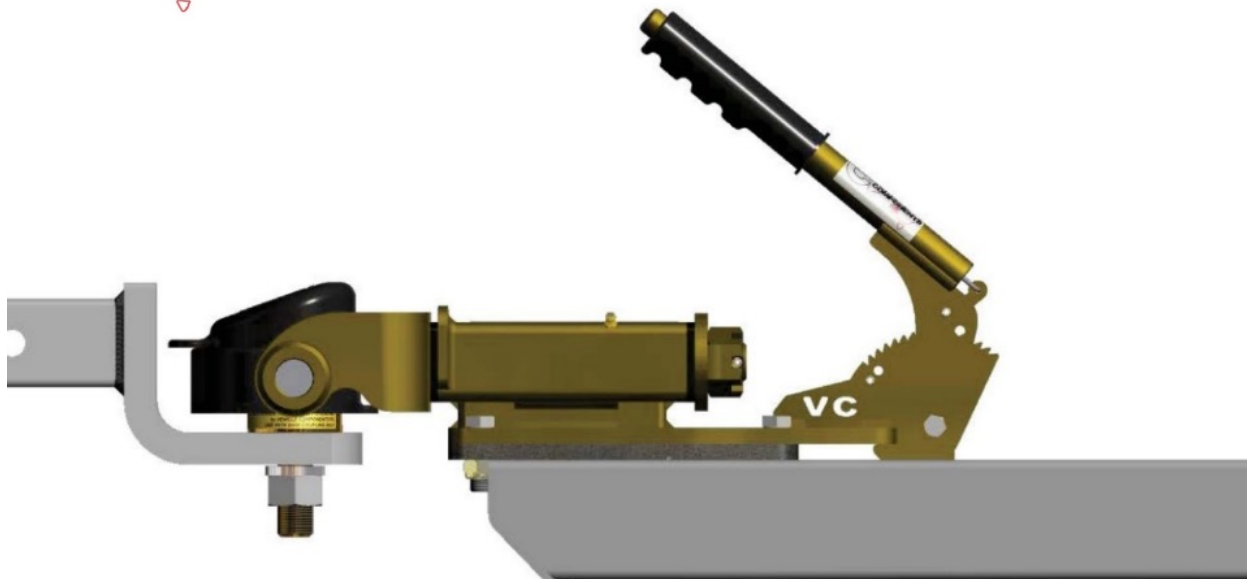
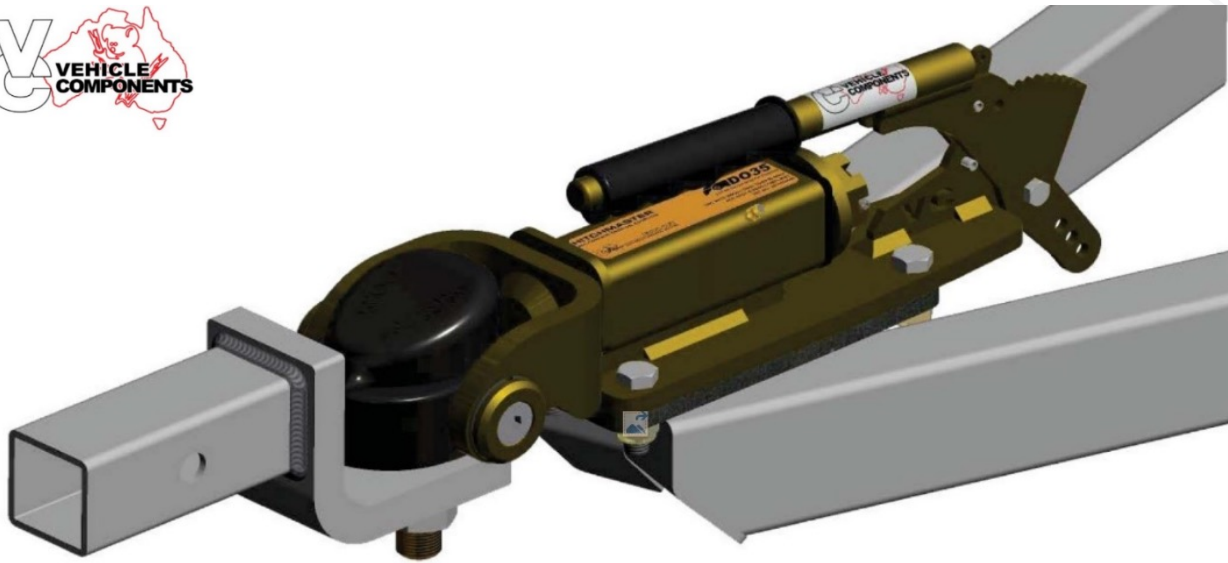
Using a shock absorbing hitch will reduce the effect considerably.



## Hitch

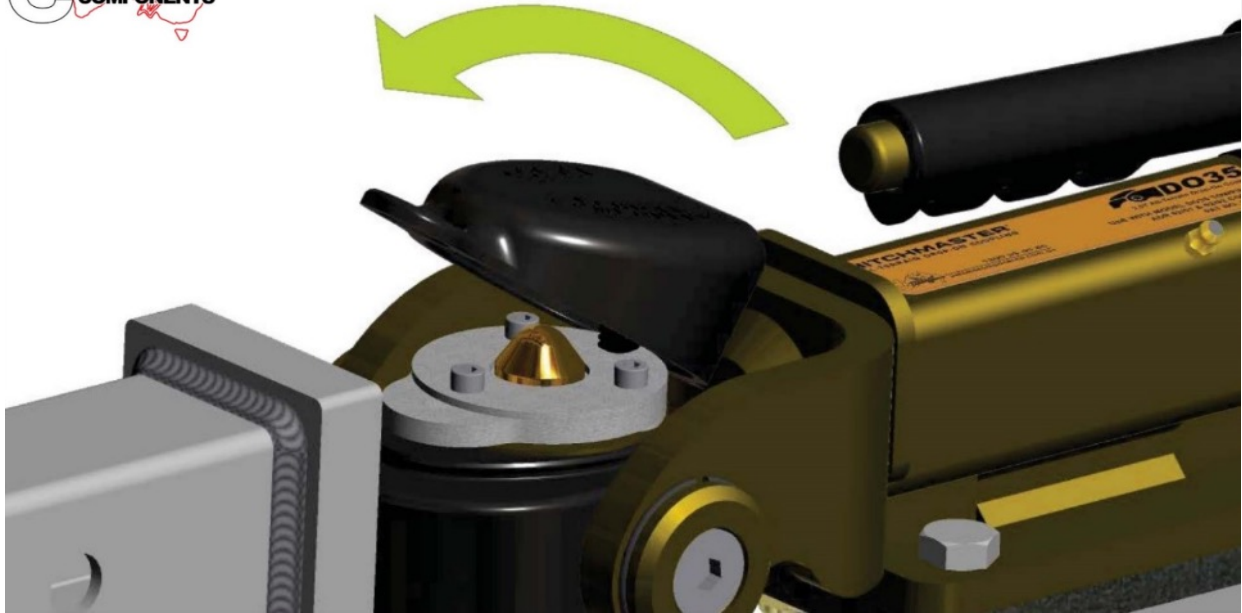
How to Hitch your coupling.

Here is a short guide on how to safely use your coupling to couple and uncouple the trailer from the towing vehicle.



Make sure the handbrake is applied prior to coupling and uncoupling.





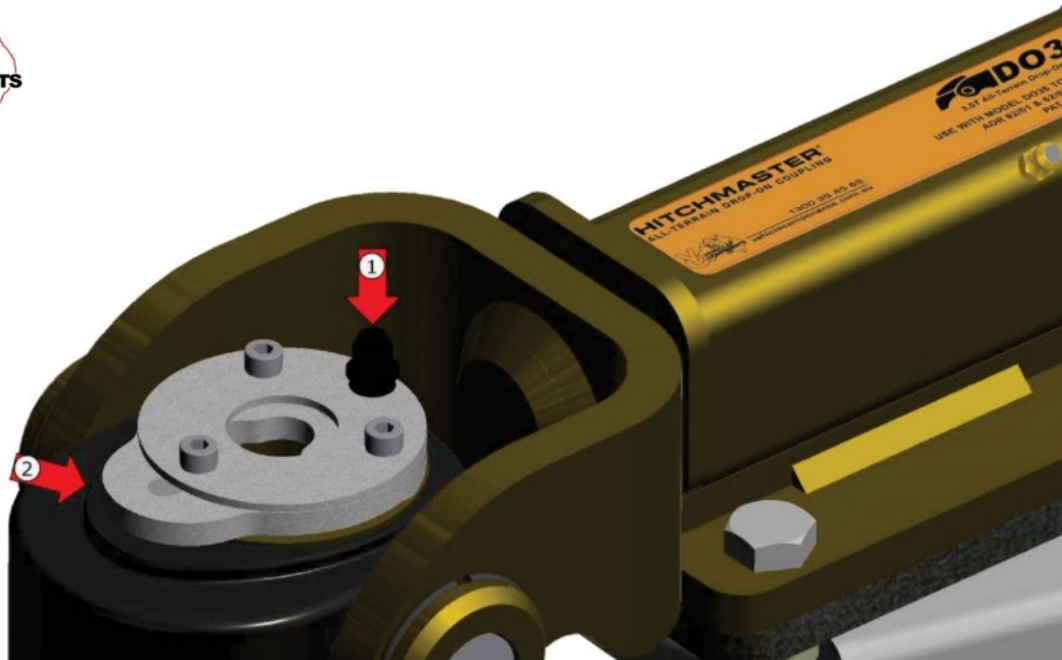
Make sure the dust cap is securely connected to the bump cover. This is done by locating the rear lip on the dust cap onto the groove of the bump cover and then pushing it in a downward motion until the dust cover is secure (there should be a slight click when it has been assembled correctly) Test if the dust cover is connected to the bump cover by applying a slight upward force to the dust cover, it shouldn't separate.

This procedure should be applied if you are uncoupling or coupling up.



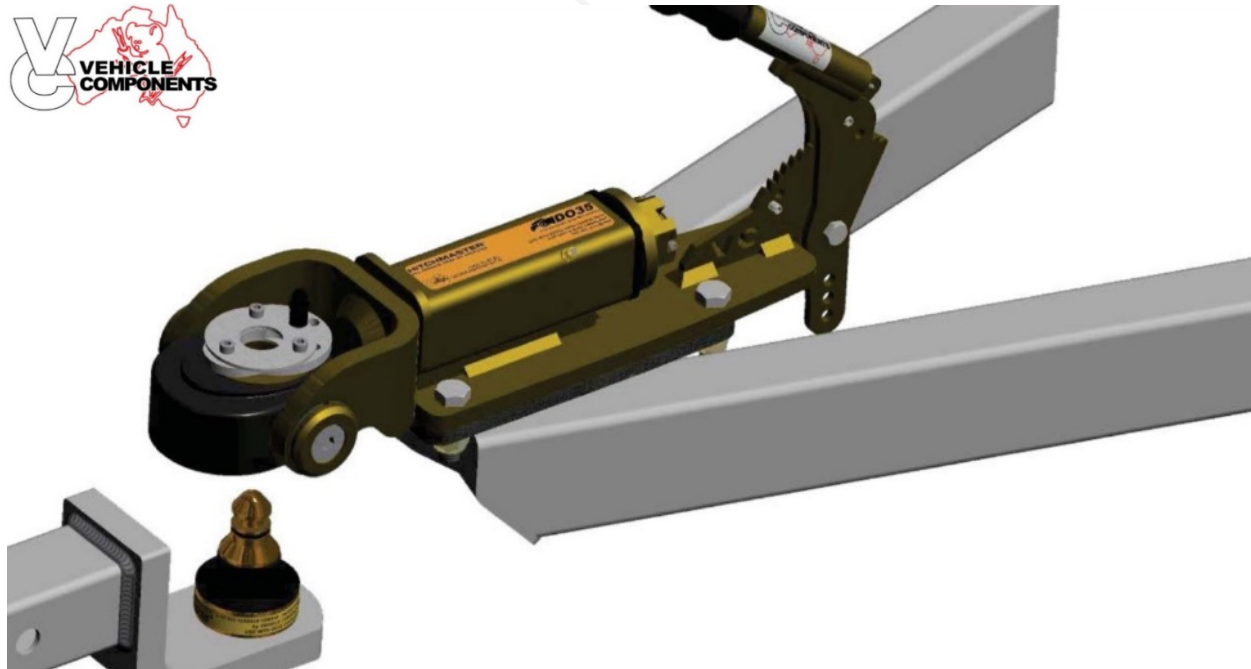
## Coupling

### STEP 1



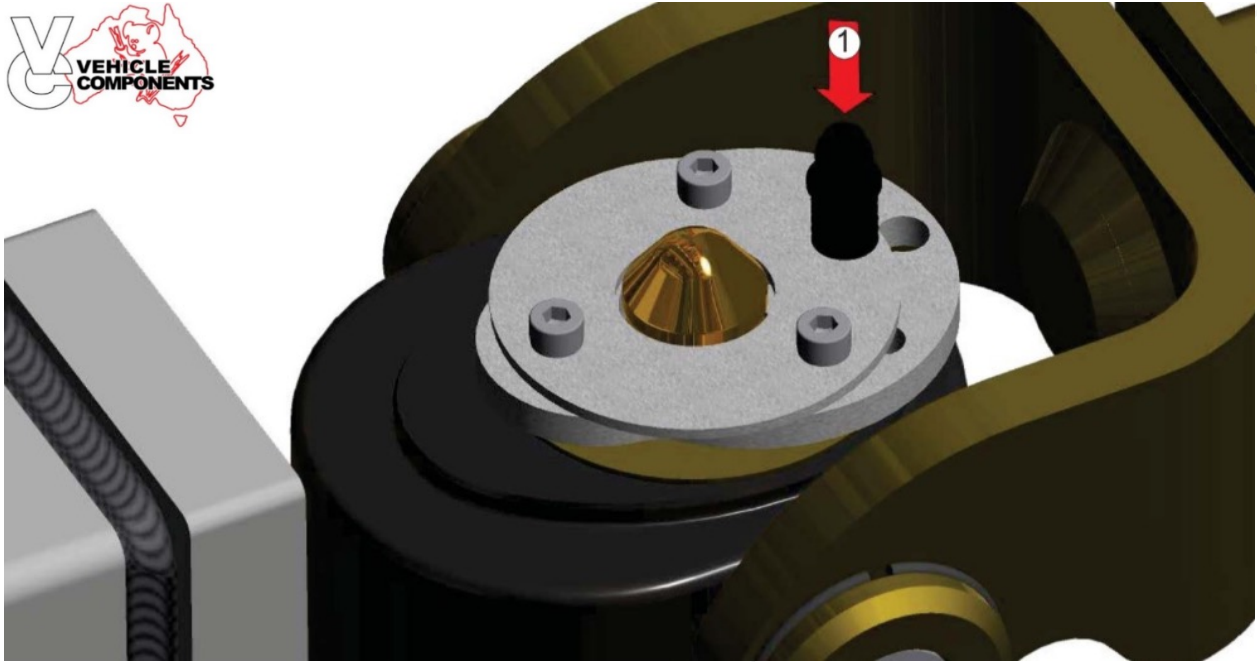
Push down the button (1) and push the locking mechanism back (2). When the locking mechanism (2) is all the way back, release the button (1) locking the plate in place

### STEP 2

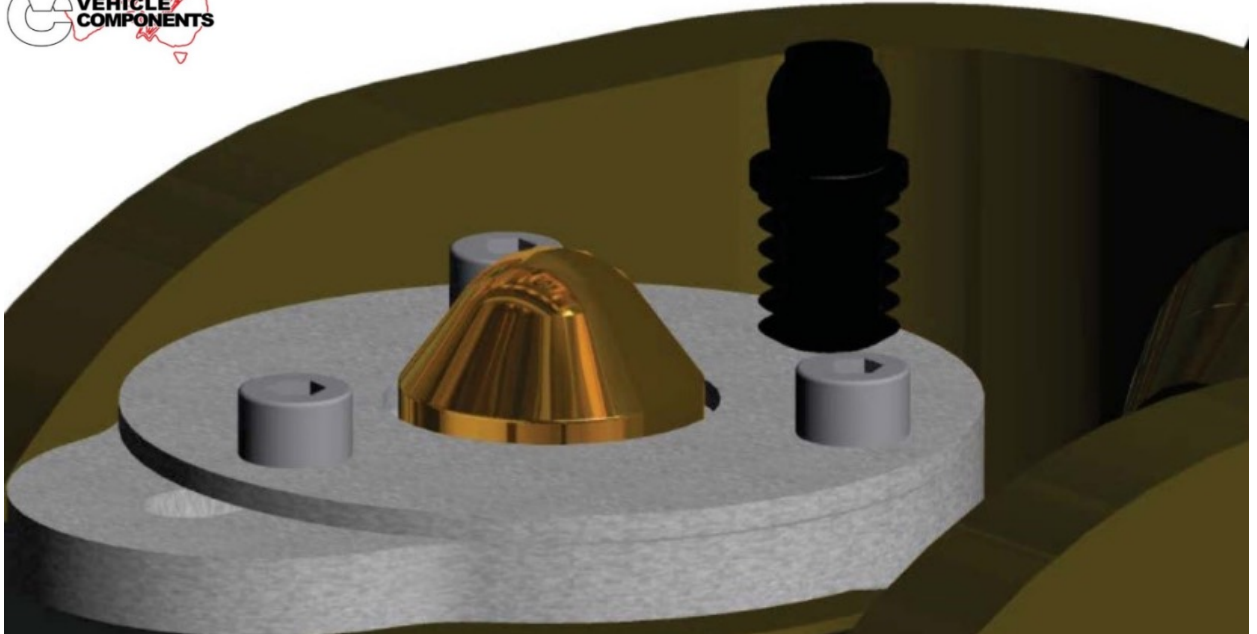


Offer up the tow pin to the coupling making sure the tow pin cover is removed and there is no visible debris on it. Locking plate should be in unlocked position as shown. Lower the coupling onto the tow pin.

### STEP 3



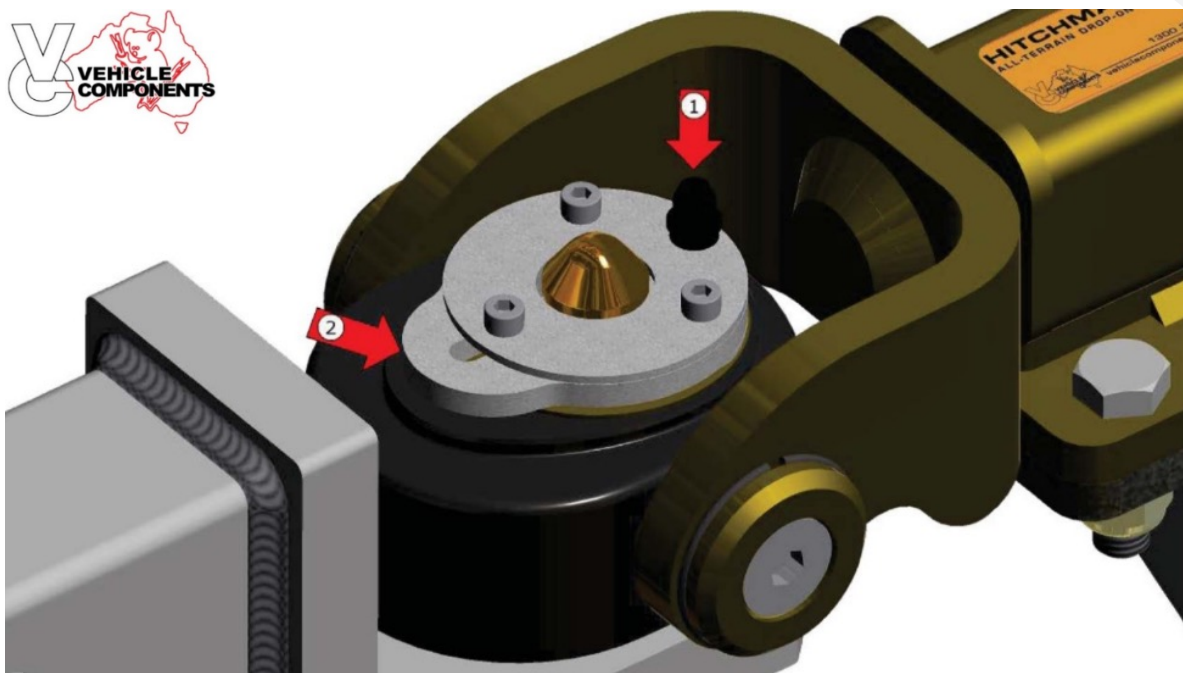
Make sure the tow pin is seated inside the universal and the tow pin top is sticking out of the locking mechanism (see below). Press the button (1) to release the locking mechanism there will be an audible locking noise at which point the mechanism will return to the initial position as shown in step 1. Verify the pin is correctly through the mechanism and assemble the cap. If the cap will not fit check the locking mechanism is in the correct locked orientation.



Detail view of pin through locking mechanism.

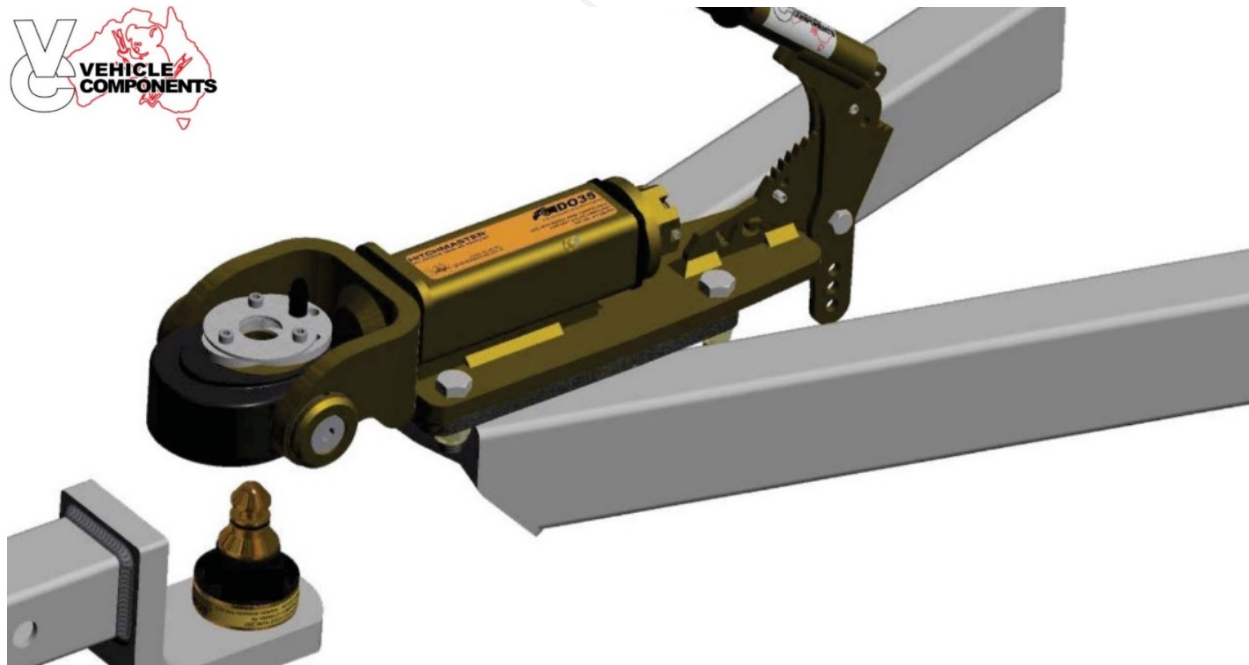
## Uncoupling

### STEP 1



Push down the button 1 and push the locking mechanism back 2. When the locking mechanism is all the way back release the button while holding the mechanism to ensure it does not spring back to the locked position.

### STEP 2



Lift the coupling up off the tow pin.

### Connecting Wiring

When connecting ensure the electric cables to your tow vehicle cannot drag on the road or foul the coupling. If necessary, use zip ties or like keep them neat and safe from damage.



### Connecting the Safety Chains

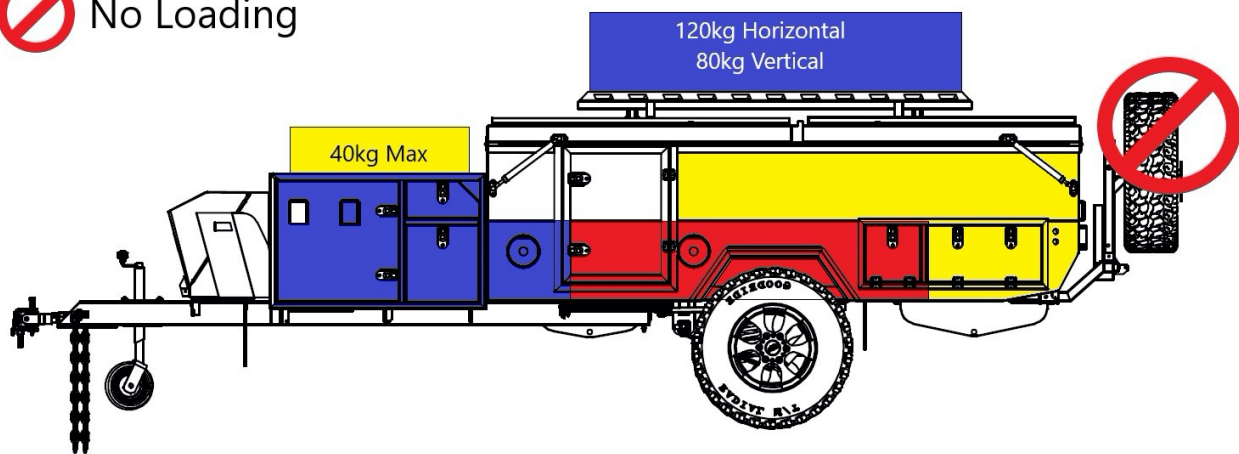
Chains should be crossed over and connected with suitable rated shackles. Ensure they are connected in a way to prevent them dragging on the road but not too tight as to restrict the articulation of the vehicle and trailer combination.



## Loading Your Trailer

Loading your trailer can have an effect on the overall handling of the trailer and tow vehicle combination. Loading affects ball mass and balance which must be taken into consideration.

- DO NOT exceed the Gross Vehicle Weight Rating (GVWR)
- Always load cargo and luggage to keep weight even on both sides of the trailer.
- Always load to achieve around 10% of total load as ball mass. This is a generally recommended standard to achieve a safe balance for handling.



## Pre-Trip Inspection

Before any trip check the following

### Tires

- Correct tire pressures
- Tires are in good condition free from damage and uneven wear.
- Tread is of legal and acceptable depth.

### Wheel Nuts

- Ensure wheel nuts are tensioned to the correct torque using a torque wrench.
- All wheel nuts are in place.

### Hitch and Chains

- Ensure hitch and chains are free of damage.
- Hitch locking mechanism functions correctly.
- Hitch is properly lubricated.
- Hitch articulates correctly.

### Fire Extinguisher

- Extinguisher is properly mounted and within date.
- Extinguisher charge gauge is in green.

### Brakes & Breakaway System

- Brakes operate correctly when both operated by manual control and via pedal.

### Lights

- Ensure all trailer lights are functioning

## Operating Trailer Features

This sections covers details on using the common features on your trailer correctly.

### Stabilizer Legs

The stabilizer legs are fitted to make the trailer stable when occupied. Important things to not are:

- Always try to set the stabilizers up in a vertical position, 90 degrees to the chassis as shown in figure below.
- Do not try and lift the full trailer weight when winding out the stabilizer. There are small bevel gears and roll pins that may shear when overloaded
- When setting down or stowing stabilizer legs, ensure the pins on the release handle correctly engage to stop the leg collapsing under load or lowering during transit.
- Disassemble and maintain according to the maintenance schedule.



### Connecting Shore Power

You can connect your trailer to mains power via the external input socket pictured below. Always ensure the following:

- Only use this connection for 110-120 volt AC, 60 hz 50 ampere supply.
- Do not exceed circuit rating.
- Site power is protected with an GFI device.
- Power leads are not coiled but laid out alongside the trailer without causing a trip hazard.

## Using the Slide Out Kitchen

Before sliding out kitchen, raise the pad bolt and turn to lock in the up position (Fig: 2)  
Push down blue latch on the slide mechanism and pull kitchen out. (Fig: 2a)

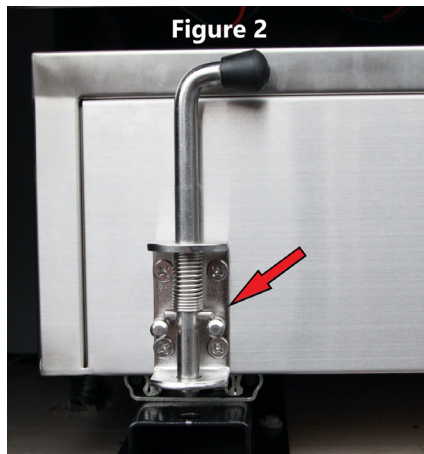


Fig: 2

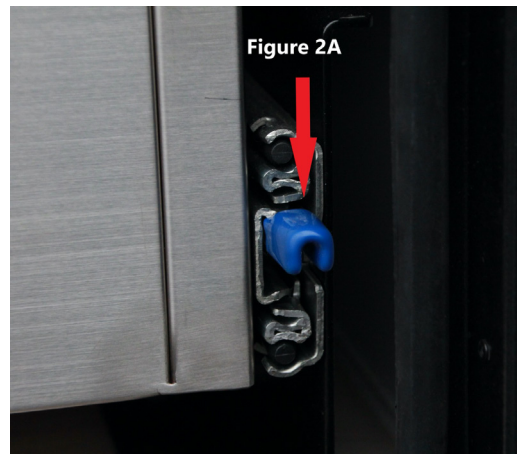


Fig: 2a

When kitchen is extended fit the support leg into its receiver (Fig: 3)  
Extend support leg and secure locking screw (Fig: 3a)



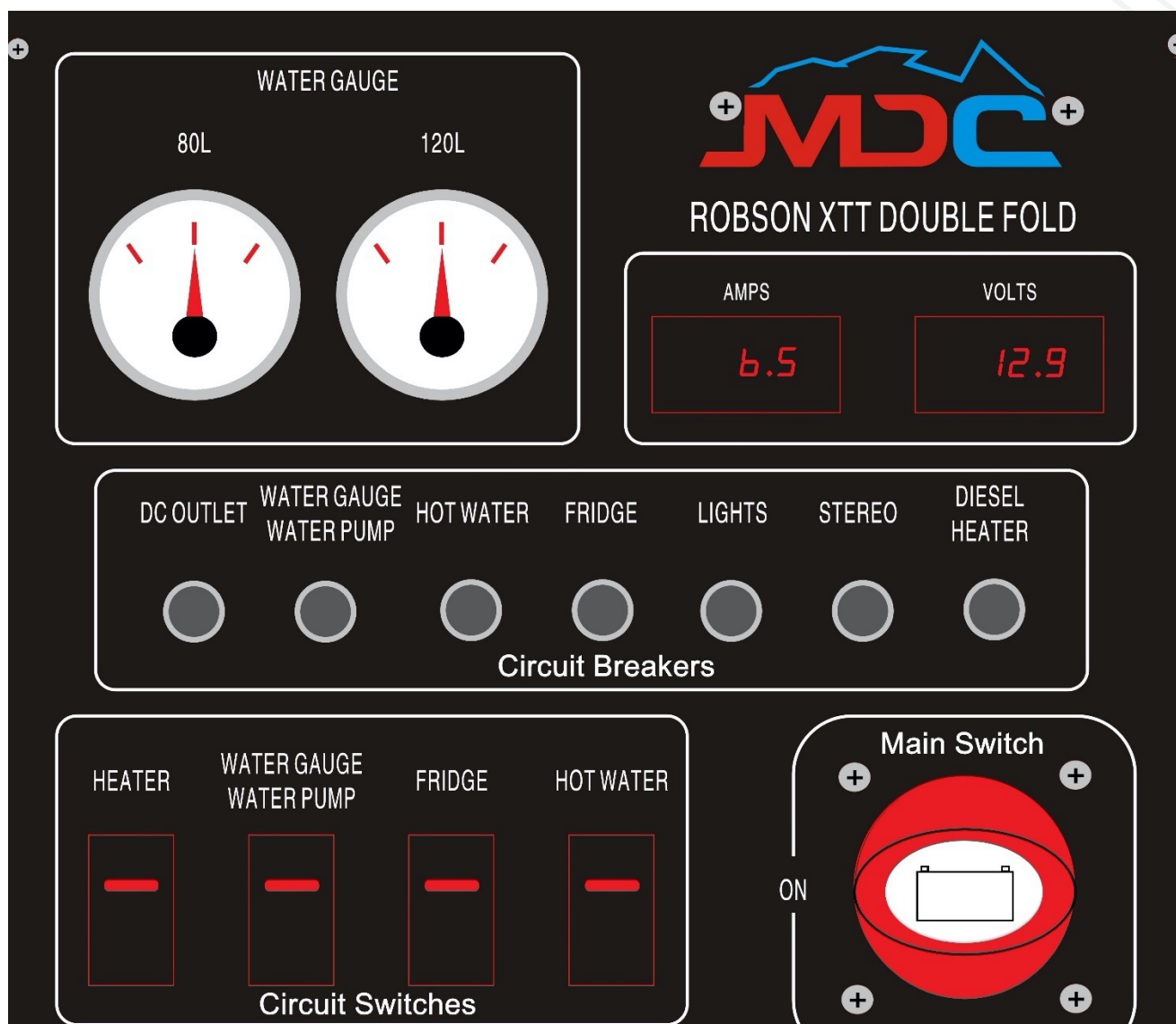
Fig: 3



Fig: 3a



## 12 Volt Electrical System Control Panel



### Control Panel Use

**Main Rotary Switch:** This is used to switch on or isolate the entire 12 volt system.

**Circuit Breakers:** The round rubber capped Circuit breakers are resettable. To reset the circuit push in the rubber cap. Each circuit breaker is marked with applicable circuit.

**Circuit Switches:** Each circuit is individually switched so it may be isolated when not in use.

**Voltmeter:** This meter will show battery voltage/ state when not being charged and charge voltage when the charger is activated. Resting voltage of a fully charged AGM battery bank will be 13 - 13.1 Volts.

**Amp Meter:** This meter will show current being drawn from the battery.

**Internal Lights:** The LED lights inside your trailer are individually switched on the cord of each light

## Towing Your Trailer

Driving dynamics change considerably when towing a trailer. Many facets of driving need to be modified when towing for your safety and that of other road users.

Important points you must know, understand, and adhere to are:

- Do not exceed the manufacturer maximum capacities for the tow vehicle or trailer.
- Do not exceed the manufacturer capacity on hitch (770lbs for Cruisemaster DO35)
- Do not exceed the maximum Ball Weight allowance of the tow vehicle or trailer (whichever is lowest)

## Speed and Road Conditions

- Never exceed the recommended or allowed towing speed in the state you're traveling. Recommended and maximum speeds may vary from state to state.
- Greater speed can lead to instability when towing. Always tow at a safe speed for the conditions you're driving.
- When towing, always allow greater safe distance for braking.
- Windy conditions and wind buffeting from other vehicles may affect the behavior of your vehicle and trailer possibly causing sway. Always keep this in consideration and modify your driving accordingly.
- Testing road and environments may cause fatigue. Ensure adequate rest and regular breaks when towing.



### WARNING

**WARNING – Excessive speed, sudden steering input, bad road conditions and fatigue may lead to a loss of control causing death or serious injury. Ensure driving behavior is modified to suit conditions and take regular breaks.**

## Trailer Sway

Incorrect loading, incorrect tire pressures and setup can affect how a trailer responds when towed. If you encounter trailer sway you should do the following.

- Reduce speed using only the trailer brakes via the manual control on your brake controller.
- Find a safe place to pull over.
- Check hitch connection.
- Check tire pressures.
- Check wheel nuts
- Move heavier cargo towards the front of the trailer.

Once checked and rectified proceed with caution while testing the outcome.

## Fatigue

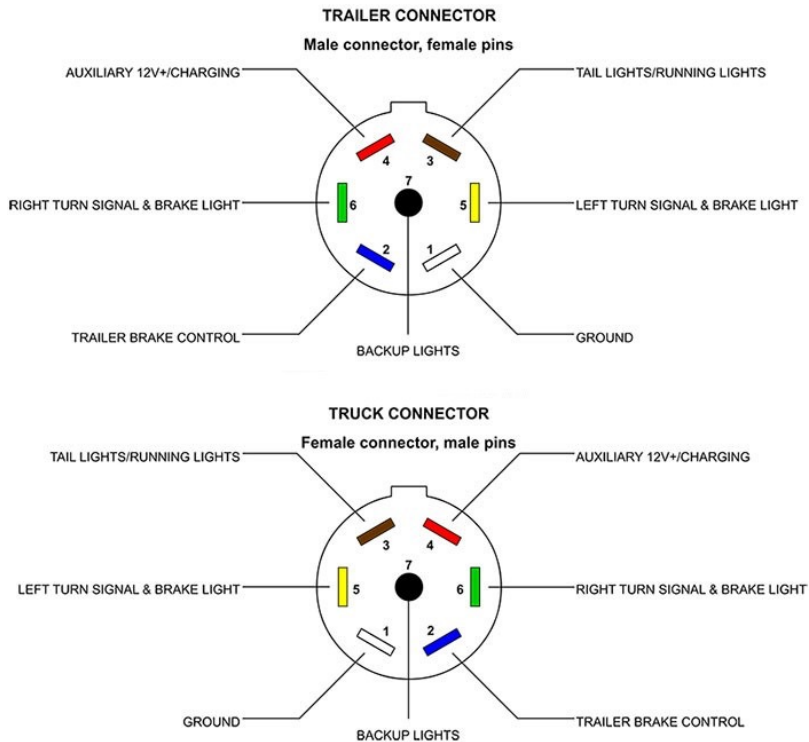
Towing a trailer can be tiring and regular breaks should be taken. Over-landing with a trailer can be even more tiring, and more frequent breaks should be taken when driving off road. When taking regular breaks, use the opportunity to check your vehicle and trailer hitch and generally look over to ensure everything is as per normal.

## Daily Checks

On extended travel over a period of days or longer, some regular checks should be done to ensure reliable and safe towing. The below list identifies common items that should be done each day before traveling.

- Check wheel nut torque using a torque wrench to the correct torque setting.
- Check hitch connection and operation.
- Inspect tires for damage and inflation.

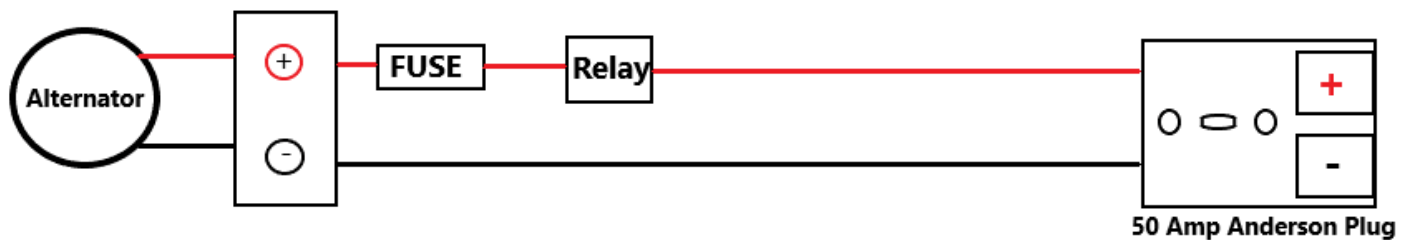
## Correct Wiring of Tow Vehicle



### Vehicle with or without smart alternator:

The Anderson plug can be connected to the tow vehicle start battery on the vehicle and should include the following to protect the start battery.

1. 50 amp relay to stop power supply when vehicle is not running.
2. 50 amp fuse or circuit breaker at the battery



## Choosing a Camp Site

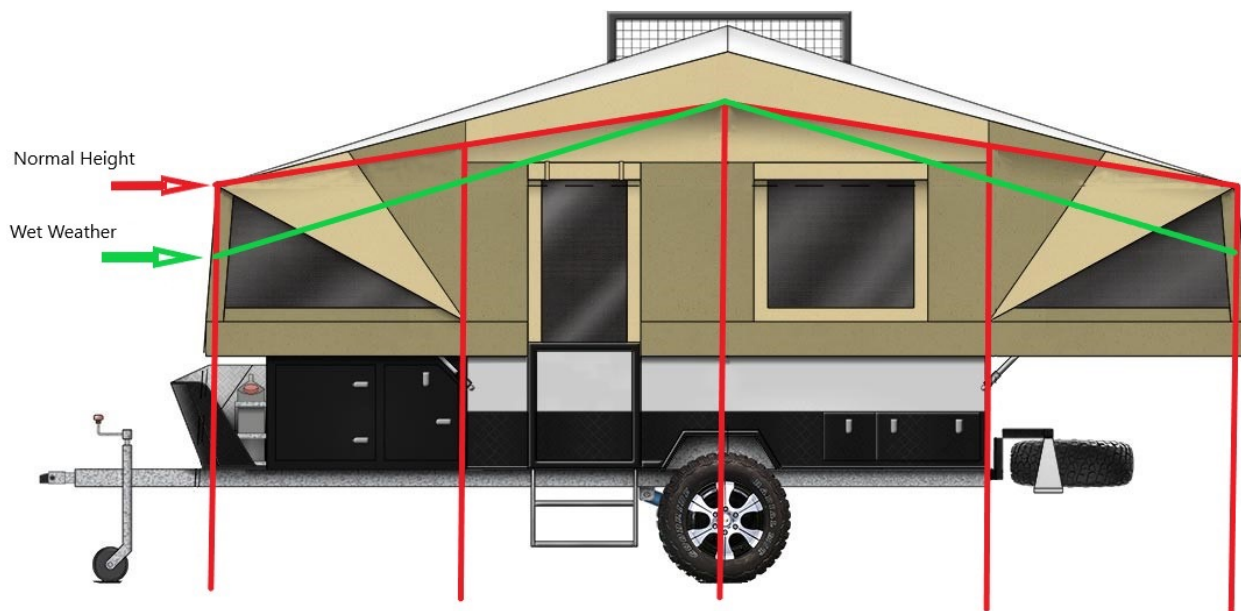
When choosing a campsite always consider the following:

- Choose a flat even area when possible.
- Never camp under trees with a risk of branches falling.
- Camping in shade will reduce the performance of solar power charging.
- Always know the predicted weather conditions and plan accordingly. Avoid extreme weather conditions for your safety.
- Avoid areas prone to flooding. Do not camp in riverbeds or flood basins.

## Inclement Weather

Extreme weather and storms can damage fixtures on your trailer such as awnings, annexes and in extreme cases the internal poles on tent top trailers. Users of the product must make reasonable choices to pack up to protect the product based on weather predictions and actual events.

During periods of rain the awning/annex roof on trailers must be set to ensure water cannot collect on top. The water must always evacuate the awning to prevent damage. The illustration below sets out correct set up for rain on travel trailers indicated by green arrow.



# Care and Maintenance of the Trailer

## Protection of Finishes

### Paint

The paint coatings on your trailer are no different to that of your car in that they need regular care and maintenance. Rubber seals and applied sealants on trailers can shed polymers and pigments that can stain paint finishes if your trailer isn't washed regularly.

**Washing:** Only use mild detergents free of ammonia when washing your trailer. Always check the label to ensure the washing solution is nonabrasive, contains no ammonia or caustics.

**Polishing:** New trailers should only be polished with wax-based polishes that are nonabrasive. When removing scratches from paintwork use a fine finishing compound. Cutting pastes are too abrasive and will expose the base material.

**Protection:** Carnauba wax is an excellent protection against oxidization. The paint on your trailer should be waxed annually regardless of being kept under cover to protect the surfaces from oxidization.

### Internal Finishes

Laminates and internal wall surfaces should be cleaned with a damp soft cloth. For stubborn marks use a mild detergent based cleaner.

**\*\*Do not use cleaners that contain ammonia or caustics\*\***

### Ensuite Finishes

Never use harsh detergents or bleach based products on the toilet or sealants in the ensuite. Use of such products will damage the seals and sealants.

### Galvanized Finishes

Your galvanized chassis will need maintenance when used off road. The zinc coating although being tough is still susceptible to damage from stones chips to the coating should be maintained using a zinc rich coating.

### High Tensile Bolt and Fittings

Zinc plated bolts and fittings should be coated with a protectant such as a lanolin based spray. The proprietary item "Lanotec" is recommended.

### Stainless Steel

Do not use abrasive cleaners on stainless steel. Purpose made stainless steel cleaners are recommended as are solutions such as 10% white vinegar in water.

### Fabrics

Fabrics may not be colorfast and should be washed gently by hand on their own or dry cleaned.

### Corrosion Protection

Reasonable steps should be made by the customer to protect the product from corrosion. Seaside areas, areas with high salt contents in soil and roads that are salted during snow conditions can greatly accelerate corrosion. When used in these areas the product should be thoroughly washed after use and unpainted metal surfaces should be coated in a suitable protectant. Lanotec lanolin spray, Inox or similar are recommended.

## Winterizing the Trailer

1. Fully drain all water in system, including hot water appliance and storage tanks.
2. Pour 4 gallons of drinking water safe, non-toxic antifreeze into the water tank.
3. Run each tap, both hot and cold until antifreeze is through.

### Post Winter

1. Drain all antifreeze from tanks and lines.
2. Flush system thoroughly to remove all residue of antifreeze.

# Trailer Body Maintenance

## Locks and Latches

Locks need regular maintenance to ensure they operate correctly and stay free from corrosion. Diligent use of WD40 or Inox will help in this regard. Both locks and latches need to be checked for adjustment to ensure correct seal compression.

## Rubber Seals

Rubber seals are critical in reducing or eliminating dust and water ingress. Damaged or worn seals should be replaced immediately. Seals that are overly compressed will stay flattened and be less effective. (See maintenance schedule)

## Sealants

Regular checking of sealants will help avoid any likelihood of water ingress on your trailer. Off road use can cause mechanical damage to seals from vegetation and stones striking the trailer body. 6 monthly inspections should be undertaken, and any necessary repairs made.

# Mechanical Maintenance



## WARNING

**WARNING – Failing to maintain your trailer adequately COULD result in severe personal injury or death if the warning is ignored. Maintain according to the maintenance schedule as a minimum requirement.**

## Wheels and Tires

Tires should be checked for damage prior to each trip. Inspect for adequate tread depth and any damage particularly to sidewalls. Wheel nuts must be checked with a torque wrench. When picking up your new trailer check the wheel nut torque at 25, 50, 100 and 300 miles. Check before each trip and daily when traveling for longer periods. Do not over tighten, always use a torque wrench to ensure accuracy.

## Brakes

The electric brakes on your trailer are a drum type. Drum brakes require regular adjustment to ensure even pad wear and proper performance. This is an important safety item. The recommended maximum interval for checking adjustment is 3000 miles.

## Brake Adjustment

Brakes should be adjusted (1) after the first 150 miles of operation when the brake shoes and drums have “seated,” (2) at 3000 mile intervals, (3) or as use and performance requires.



**Never crawl under your trailer unless it is resting on properly placed jack stands. Do not place supports on any part of the suspension system and use the designated jack point or under the spring base plate to jack trailer.**

## Brake Cleaning and Inspection

Your trailer brakes must be inspected and serviced at 3000 miles or more often as required by use and performance. Magnets and shoes must be changed when they become worn or scored to avoid inefficient vehicle braking.

## Brake Lubrication

This should only be done by qualified persons.



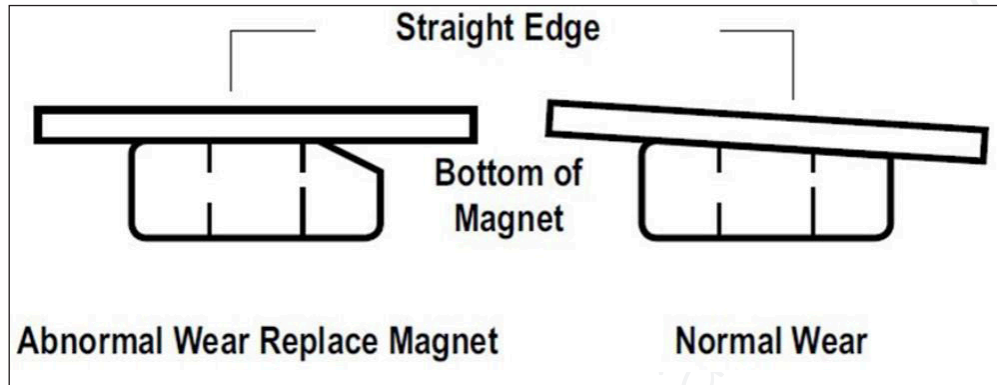


## CAUTION

Do not get grease or oil on the brake linings, drums, or magnets.

## Magnets

Your electric brakes are equipped with high quality electromagnets that are designed to provide the proper input force and friction characteristics. Your magnets should be inspected and replaced if worn unevenly or abnormally.



Even if wear is normal as indicated by your straightedge, the magnets should be replaced if any part of the magnet coil has become visible through the friction material facing of the magnet. It is also recommended that the drum armature surface be refaced when replacing magnets.

Magnets should also be replaced in pairs - both sides of the axle. Always use genuine MDC OEM parts.

## Shoes and Linings

A simple visual inspection of your brake linings will tell if they are usable.

Replacement is necessary if the lining is worn (to within 1/16" or less), contaminated with grease or oil or abnormally scored or gouged. It is important to replace both shoes on each brake and both brakes of the same axle. This is necessary to retain the "balance" of your brakes. Be sure to replace your shoes only with genuine MDC parts available from our outlets.



### Important Safety Notice

Proven and in some cases approved service methods and correct repair procedures are essential for the safe, reliable operation of the brakes, suspension, and axles as well as the personal safety of the individual doing the work. This manual intends to provide general directions for performing service and repair work with tested, effective techniques. By following these guidelines, it will help assure reliability. The numerous variations in procedures, techniques, tools, and parts for servicing axles, as well as in the skill of the individual doing the work will determine outcomes. This manual cannot possibly anticipate all such variations nor provide advice or cautions as to each. Accordingly, anyone who departs from the instructions provided in this manual must first establish that they neither compromise their personal safety nor the vehicle integrity by their choice of methods, tools or parts.

\*If at all in doubt please refer all repairs and maintenance to a suitably qualified or experienced mechanical repairer.

\*MDC Campers and Caravans Inc accepts no liability for personal injury, loss or damage resulting from incorrect applications, methods, and failure to perform maintenance safely and correctly.

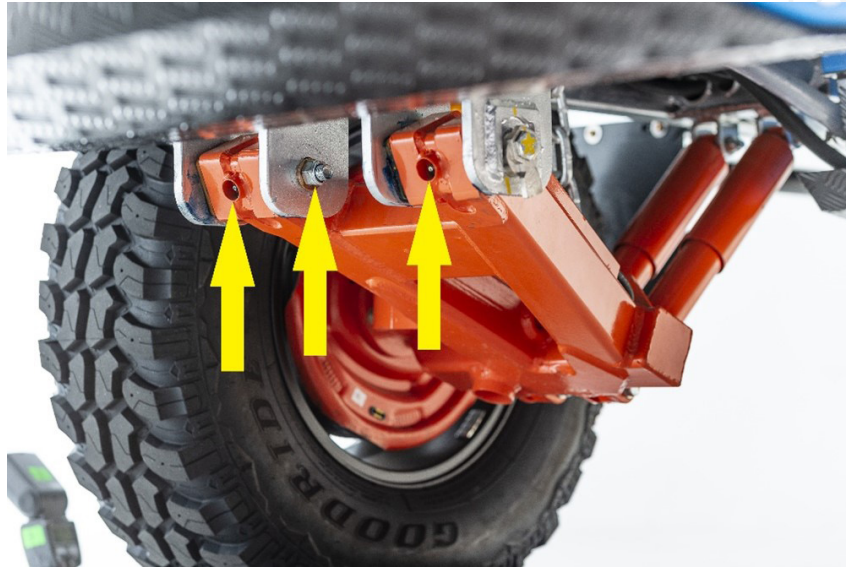
## Bearings and Seals

The Timken bearings in your trailer are protected with a rubber seal on the rear of the drum and a friction fit bearing cap on the front. Under normal use without encountering water crossings these should be serviced every 3000 miles.

## Suspension

Suspension maintenance should be done as per the schedule contained in this booklet. Regular lubrication and inspection are critical, and the grease points are indicated below. Regular checks of the torque on the trailing arm bolts indicated will prolong correct wheel alignment.

Trailing arm suspension should not be reversed up gutters and obstructions in a heavy matter. Always use a ramp or similar if you are backing over high gutters and obstacles.



## Handbrake

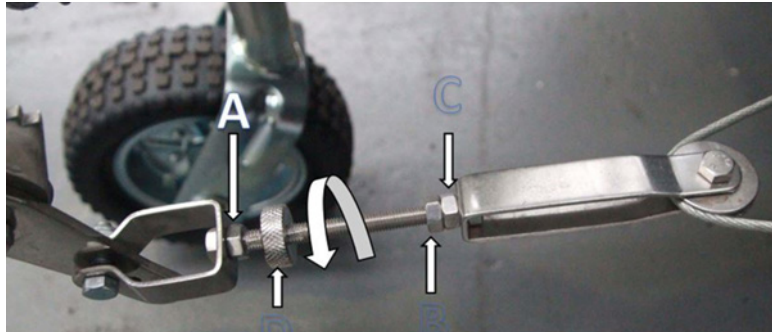
A correctly adjusted handbrake should raise  $\frac{1}{3}$  to  $\frac{1}{2}$  of the allowable range at the handbrake handle. Poorly adjusted handbrakes are dangerous. Under adjusted they may allow the trailer to roll and over adjusted can cause brake linings to drag and overheat the brakes while driving.

Parking brakes are mechanically operated by cable means. The cable attachment occurs outside of the brake backing plate. Cable force applied to the parking lever creates a torque through the pivot pin and cam assembly. Torque transferred to the parking cam results in a spreading force between the primary and secondary shoes. The shoes in turn, move towards the drum until contact is made. Friction generated between the drum and lining contact surface results in parking brake capability.

Use the cable adjuster to give enough tension to be able to set the handbrake lever on the last two notches of the coupling or handbrake is  $\frac{1}{3}$  raised when unladen. This needs to be checked again when the trailer or trailer is loaded. If the cable is too tight, the brakes will be applied as the axle moves backward under spring deflection.

## Adjuster Early Models

To adjust the handbrake cable tension release locknuts A, B and C in the diagram Handbrake Adjuster 1 below. To tighten the handbrake cable, turn the adjuster wheel D in a clockwise direction. Once adjusted re-tighten lock nuts and test. Always ensure that wheels turn freely when handbrake is off. Overtightened cables can cause brakes to drag and damage the brake linings.



## Adjuster Automotive Type

Adjusting the automotive style handbrake on later models is done as follows.

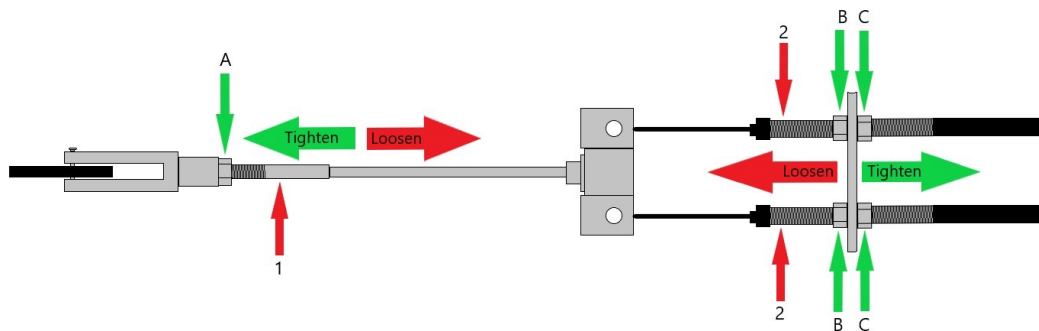
To Adjust the left and right side simultaneously:

1. Loosen locknut A
2. Turn shaft 1 clockwise, shortening the length exposed until desired adjustment achieved.
3. Re-tighten locknut A

For extended adjustment or to balance left and right cables:

1. Choose the side you want to adjust and undo locknut B.
2. Turn locknut C behind mounting bracket clockwise in the direction of the handbrake lever while loosening locknut B to tighten the cable and apply more handbrake.
3. Turn locknut B clockwise towards the backing plate while loosening locknut C to reduce handbrake.
4. When finished, tighten locknuts to prevent further movement.

**Fig: H1**



## Hitch Cruisemaster DO35

To ensure a long service life we recommend the following periodic maintenance procedures.

1. Always keep Tow Pin and Universal mating surfaces clean and lightly lubricated.
2. Check condition of Tow Pin O-Ring and replace if necessary (Part No. 18D-DO35-101).
3. Regularly lubricate grease points with multi-purpose grease.
4. Periodic adjustment of Slotted Nut & Pin may be required if coupling head loosens excessively and should be a competent person.
5. Flush with clean water if locking mechanism does not open fully due to dirt ingress.

## Ball Bearing Slides

To lubricate and protect from corrosion the ball bearing slides should be lubricated with a small amount of general purpose grease every 6 months.

## Plumbing Hot Water System

The manufacturers Operation Manual States:

### Safety symbols and signal words



This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others.



**DANGER!**

indicates a hazardous situation which, if not avoided, will result in death or serious injury.



**WARNING!**

indicates a hazardous situation which, if not avoided, could result in death or serious injury.



**CAUTION!**

indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



**NOTICE!**


is used to address practices not related to physical injury.



Other important information or tips

### Safety Behavior and practices

#### Ensuring a safe operating environment

-  **DANGER!** Suffocation through exhaust gases. To ensure dissipation of exhaust gases, operate the appliance outdoors only.
  - Never use in enclosed spaces or tents or breathe in the exhaust gases.
  - If installing an awning, make sure that the exhaust system terminates outdoors.
  - If you park the RV in an enclosed space, such as a garage or repair shop:
- You must block the fuel supply.
- You must switch the appliance off at the control panel.
- Use the appliance only with a functioning LP gas and carbon monoxide detector installed in the RV. For installation, operation and function test follow the manufacturer's guidelines.
- Keep the air inlet and exhaust outlet free of obstructions in order to ensure clean combustion.
- Do not place articles on or against the appliance. Do not lean any objects against the water heater's access door or place any foreign objects within 2 feet (61 cm) of the access door.
- Do not use or store flammable materials near the appliance.
- Do not spray aerosols in the vicinity of the appliance while it is in operation.
- Do not modify the appliance

### Responsibilities of the operator

- Avoid possible serious health issues caused by electromagnetic radiation. All persons with a pacemaker are prohibited from opening the access door and maintaining the appliance during operation.
- The operator is responsible for the water filled into the appliance and its quality.
- The use of upright gas cylinders from which gas is taken in the gas phase is mandatory for the operation of gas regulators, gas equipment and gas systems. Gas cylinders from which gas is taken in the liquid phase (e. g. for forklifts) must not be used, since this would result in damage to the gas system.
- For your own safety it is absolutely necessary to have the complete gas installation regularly checked by an expert (at least every 2 years). The vehicle owner is always responsible for arranging the gas inspection.

## Safe operation

- Use with LP gas (propane) only. Butane or any mixtures containing more than 10% butane must not be used.
  - LP tanks must be filled by a qualified gas supplier only.
- The nominal gas system pressure must be 10.5 in. wc.
- Hot water can be dangerous, especially for infants, children, the elderly, or infirm. It can cause severe burns. Therefore:
  - Never actuate the pressure relief valve (Fig. 1 – 4) as long as the appliance is still hot.
  - Never actuate the Easy Drain Lever (Fig. 1 – 11) as long as the appliance is under water pressure and/or still hot.
  - Always check the water temperature before entering a shower or bath.
- How long before hot water causes skin damage?

Temperature °F (°C)	Time before skin becomes scalded
155 (68)	1 second
148 (64)	2 seconds
140 (60)	5 seconds
133 (56)	15 seconds
127 (52)	1 minute
124 (51)	3 minutes
120 (48)	5 minutes
100 (37)	Safe bathing temperature


Source: Moritz, A.R. / Herriques, F.C.: Studies of thermal injuries: the relative importance of time and surface temperature in causation of cutaneous burns  
A. J. Pathol 1947; 23: 695 – 720

- The water pressure on the inlet side must be limited to 65 psi (4.5 bar), otherwise internal components of the appliance will be damaged. On (city) water connections with a pressure higher than 65 psi (4.5 bar) a pressure regulator is strongly recommended.

## While driving

- To avoid damage, make sure the access door (Fig. 1 – 20) to the appliance is closed before moving the RV, as follows:
  - Turn lock is engaged.
  - Access door is flush with the cover plate.
- Shut OFF gas and the LP tank when moving the RV. This disables all gas appliances and pilot lights. Gas appliances must never be operated while the vehicle is in motion.
- Shut OFF the appliance when refueling or pumping gas, in multi-story car parks, in garages or on ferries.
- To avoid damage, make sure no spray water enters the appliance when cleaning the RV, e.g., do not spray directly into the openings/ ventilation grille.

## Safe handling of malfunctions

- Switch OFF the gas supply and the appliance:
  - if anything seems to be out of the ordinary.
  - if you smell gas.
-  Fire / explosion if you attempt to use an appliance that has been damaged by flooding or if the vehicle has been involved in an accident. A damaged appliance must be repaired by an expert or be replaced.
- Only carry out repairs yourself if the solution is described in the troubleshooting guide of this manual.
- A damaged appliance may have to be replaced with a new one.

## Safe maintenance and repair

- Repairs may only be carried out by an expert.
- Children must not carry out maintenance, repair, or cleaning work.
- Before accessing terminals, please secure all supply circuits (i.e. 12 V) and ensure that the gas supply is securely turned off.
- Any work involving connection or interconnecting wiring must be carried out by a licensed electrician.
- Only use AquaGo decalcification tablets to decalcify the appliance to avoid damage and the voiding of your warranty. Never use vinegar. Call your local AquaGo dealer or service provider or see [www.truma.net](http://www.truma.net) for more information.
  - The use of non-Truma-approved substances for decalcification can cause chemical reactions and produce hazardous substances that could enter the drinking water.
- Any alteration to the appliance or its controls can cause unforeseen serious hazards and will void the warranty.
- After a long period of winterization: Flush all hot/cold water hoses and the appliance thoroughly with drinking water before using it.
- Keep the appliance free of foreign objects, e.g., leaves, animals, spiderwebs, and keep the area around free of snow and ice. The appliance will not function properly if the intake air or exhaust terminal is obstructed.

## Safety features

The appliance is equipped with the following safety devices:

### Flame monitoring

If the flame goes out, the gas supply to the burner is switched off (after 3 failed restarts).

### Low-voltage (over-voltage) shutdown

If the voltage drops below 10 VDC (or rises above 16.4 VDC), the appliance shuts off.

### Overcurrent protection

If there is a short circuit in the appliance (>10 A), a fuse on the control unit is activated and the appliance is switched off.

### Monitoring of the flue fan

If there is a failure of the flue fan, the gas supply to the burner is switched off.

### Monitoring of hot water temperature

A water over temperature switch avoids excessively high water temperatures in case of a fault.



# Operating Instructions

Read and follow the “Consumer Safety Information” before operating the appliance.



## WARNING

### Scalding injuries caused by hot water!

Water temperatures over 127°F (52°C) can cause severe burns or scalding and in extreme cases even death.

- Before using the hot water faucet or using the shower, allow the hot water to run until the water temperature no longer increases.
- Test the temperature of the water before placing a child in the bath or shower.
- Do not leave a child or an infirm person in the bath unsupervised.

## How the appliance works

The appliance was developed exclusively for use in recreational vehicles (RVs).

The appliance is connected between the vehicle's fresh water supply and its hot water plumbing system.

It is powered by propane and a 12 V power supply. The ventilation grille on the access door allows combustion air to flow into the appliance and exhaust gas to flow out.

When the appliance is switched on, the water will be heated on demand:

- A volume-flow sensor in the appliance detects when the hot water faucet has been opened and the volume flow is greater than approximately 0.4 gallons/min (1.5 liter/min). The burner then starts automatically.
- The burner control continuously adjusts the heater output based on volume flow and inlet water temperature, so that the temperature at the hot water outlet is approximately 120 °F (49 °C). A temperature stabilizer is also installed in the appliance to minimize fluctuations of the outlet temperature.
- After some time the maximum temperature at the faucet or in the shower is reached. The length of time will depend on the model (AquaGo basic, AquaGo comfort and AquaGo comfort plus) and variations in the water plumbing (length of pipes, insulation, circulation line, etc.). Like in a home shower, a comfortable water temperature at the shower head is reached by mixing in cold water.
- When the volume flow is less than approximately 0.4 gallons/min (1.5 liter/min) and the faucet is closed, the burner is automatically switched off.

The AquaGo comfort and AquaGo comfort plus models are equipped with a circulation pump. The circulation pump as well as the burner are switched on automatically by the control unit in order to keep the water temperature above 102 °F (39 °C) in “COMFORT” mode and 41 °F (5 °C) in “ECO” mode.



## NOTICE

**Risk of damage in frost conditions.** Refer to “Operation in frost conditions”

## Pressure relief valve



### WARNING

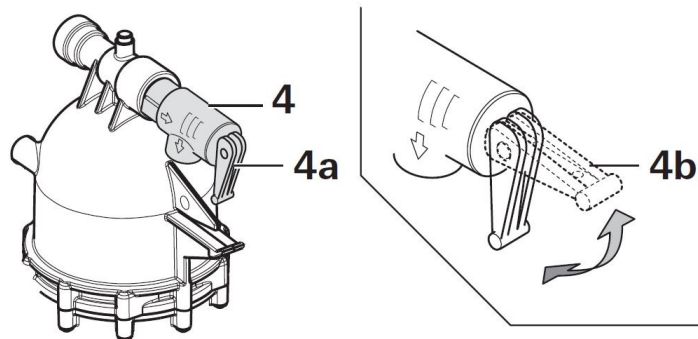
Scalding injury from hot water and/or tampering with the pressure relief valve!

- Never actuate the pressure relief valve as long as the appliance is still hot.
- Do not place a plug or reducing coupling on the outlet part of the valve.



- The pressure relief valve is a safety component and must not be removed for any reason other than replacement.
- The pressure relief valve is not serviceable; if defective, it must be replaced.
- It must be replaced by a Truma pressure relief valve rated for 100 psi (6.9 bar) that is CSA-certified and registered.
- It must be replaced by a Truma certified service technician.
- Tampering with the pressure relief valve will void the warranty.

The appliance is equipped with a pressure relief valve (Fig. 3) that complies with the standard for Relief Valves for Hot Water Supply Systems, ANSI Z21.22



**Fig. 3**

- 4: Pressure relief valve
- 4a: Lever in "Valve closed during operation" position
- 4b: Lever in "open" position

## Access door

### Opening the access door

1. Turn the turn lock counterclockwise into the vertical position.

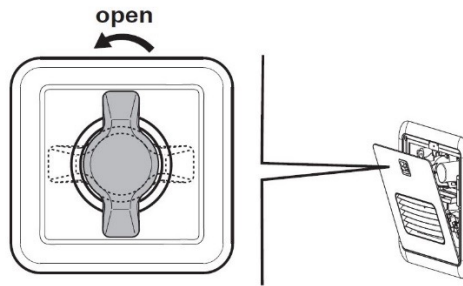


Fig. 4



- The access door can be opened in two different positions:
  - Position '1' is the maximum opening width for switching the appliance on or off.
  - Position '2' is the starting position for removing the access door.



### NOTICE

#### Damage to the hinge!

- Do not try to remove the access door in Position '1'. Position '1' is the maximum opening width of the access door.
- Only remove the access door in Position '2'.

2. Open the access door to Position '1'

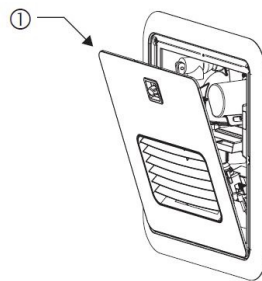


Fig. 5

## Removing the access door

1. Open the access door to Position '1'
2. Move the access door upwards to remove it.

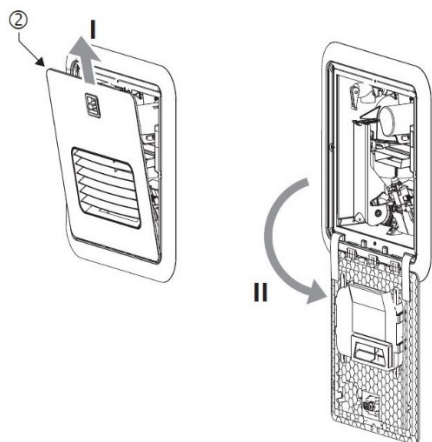


Fig. 6

## Closing the access door



### NOTICE

**Damage to the access door and the RV if the access door is not closed properly!**

- Make sure that the access door is flush with the cover plate when closed.

1. If removed, insert the access door into the cover plate.
2. Make sure that the webbing is not pinched between the access door and the cover plate.
3. Press the access door against the cover plate.
4. Turn the turn lock clockwise into the horizontal position.

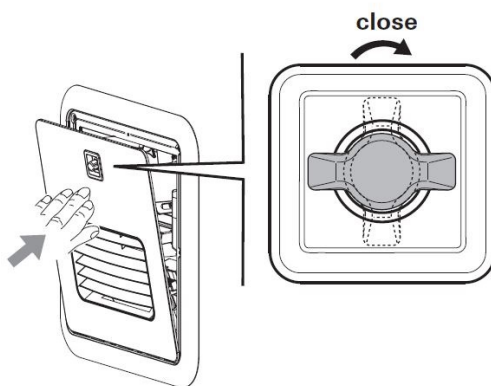


Fig. 7

## Starting The Appliance



### WARNING

#### Danger of over-temperature and toxic exhaust gases!

- Use with LP gas (propane) only. Butane or any mixtures containing more than 10 % butane must not be used.
- Keep the air inlet and exhaust gas outlet free of obstructions. Do not lean any objects against the water heater's access door or place any foreign objects within 2 feet (61 cm) of the access door.



### WARNING

#### Danger of over-temperature and toxic exhaust gases!

#### Danger of combustion, personal injury, and damage to RV!

- Keep the area around the appliance free from combustible materials, gasoline, and other flammable vapors or liquids.
- Switch the gas supply and the appliance off:
  - if anything seems to be out of the ordinary.
  - if you smell gas.
  - if you move the RV.
  - before entering a gas station.
  - before entering a tunnel.

## Inspections before each use

Check the appliance for the following points before each use. In case of damage, contact an authorized Truma service provider and do not operate the appliance.

1. Check for visible damage, e.g., on the cover plate or access door.
2. Provide adequate quantities of propane gas and fresh water.
3. Switch ON and check 12 V power supply of your RV.
4. Check that the access door of the appliance is closed.
5. Keep the appliance free of foreign objects, e.g., leaves, animals, spiderwebs, and keep the area around free of snow and ice. The appliance will not function properly if the intake air or exhaust terminal is obstructed.

## Operating Procedures



### NOTICE

#### **Risk of damage in frost conditions.**

In frost conditions, ambient temperatures below 39 °F (4 °C), there is a risk that water in pipes, faucets and appliances could freeze. This can cause considerable damage.

- Before you fill water into appliances and parts that transport water, you must heat the installation area sufficiently so that the water cannot freeze.

Proceed as follows to fill the appliance with water:

1. Close open bypass lines (if present). Insert the water inlet filter or heating cartridge – if removed. 2, 7, 9 – 11.
2. Turn on fresh water supply or switch on water pump.
3. Fill the plumbing system.
  - Open all water-release points, e.g., cold and hot water faucets, showers, toilets.



It is important that you bleed the water system before starting the appliance. Once water flows, the plumbing system is vented. Close the water-release points.

4. Start the appliance as follows:

Make sure that the LP gas supply is turned on.

Switch on the 12 V power supply (RV).

Open the access door (refer to “Opening the access door” on page 47).

Switch on the appliance at the POWER switch. Refer to “Switching ON the appliance” on page 51.

5. **AquaGo comfort / AquaGo comfort plus:**

Select the desired operating mode (refer to “Operating modes (control panel)”

Close the access door (refer to “Closing the access door” on page 48).



### WARNING

#### **Scalding injuries caused by hot water!**

Water temperatures over 127°F (52°C) can cause severe burns or scalding and in extreme cases even death.

- Before using the hot water faucet or using the shower, allow the hot water to run until the water temperature no longer increases.
- Test the temperature of the water before placing a child in the bath or shower.
- Do not leave a child or an infirm person in the bath unsupervised.





- There may be a variation between the temperature delivered from the appliance and the temperature at the faucet due to water conditions or the length of pipe from the appliance.
- The presence of a flow restricter in the hot water line may Limit the water flow.

#### How to use hot water:

- To obtain the desired water temperature at the faucet or in the shower, mix cold and hot water.
- Particularly when showering, wait until the water temperature has stabilized before entering or allowing other people or animals to enter the shower.

#### Switching ON the appliance

1. Open the access door (refer to “Opening the access door” on page 47).
2. To switch on the appliance, switch the POWER switch (Fig. 8 – 8) to one of the two “ON” positions.

Both ON positions on the POWER switch have the same function. Choose your preferred position.



When the green power ON LED 1 (Fig. 8 – LED 1) is lit, the appliance is switched on.  
If the red error code LED 2 (Fig. 8 – LED 2) is lit / flashes, there is a fault or warning (refer to “APPENDIX A – Error Codes” in manufacturers booklet).

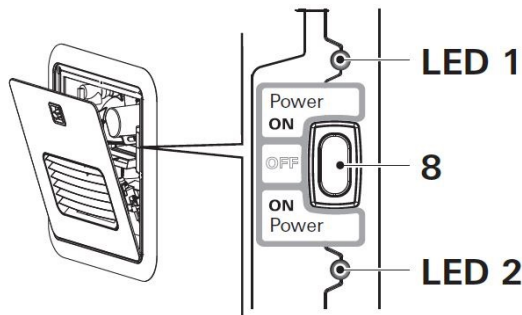


Fig. 8

#### AquaGo basic

- The operating mode is set automatically to “BASIC”.
- The appliance is now ready for use.
- Water temperature at the outlet is approximately 120 °F (49 °C).

#### AquaGo comfort / AquaGo comfort plus

- The appliance is now ready for using the control panel inside your vehicle. Refer to “Operating modes (control panel)” on page 52.

## Operating Modes (control panel)

### AquaGo comfort / AquaGo comfort plus

A control panel to select the operating mode (included with the delivery from serial number DLE60X(X)27100000).

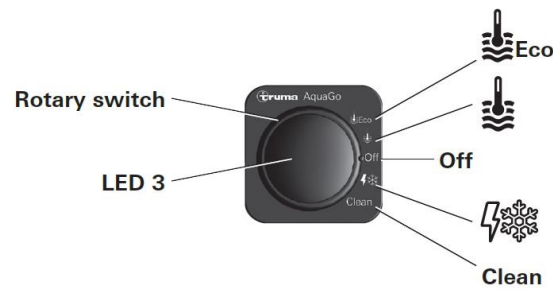


Fig. 9

With the rotary switch (Fig. 9) you can choose between the following operating modes:

Sign	Operating mode/ Description
	<p>ECO</p> <p>The appliance is now running in energy-saving mode.</p> <ul style="list-style-type: none"> <li>Water temperature at the outlet is approximately 120 °F (49 °C).</li> <li>Prevention of freezing by using propane gas. The temperature in the appliance is automatically kept above 41 °F (5 °C) .</li> <li>During operation, the yellow status LED 3 is lit.</li> </ul>
	<p>COMFORT</p> <p>The appliance is now running in a mode that provides rapid availability of hot water.</p> <ul style="list-style-type: none"> <li>Water temperature at the outlet is approximately 120 °F (49 °C).</li> <li>Stand-by heat. The temperature in the appliance is automatically kept above 102 °F (39 °C).</li> <li>During operation, the yellow status LED 3 is lit.</li> </ul>
Off	<p>Stand-by. The appliance is not running in any operating mode.</p> <ul style="list-style-type: none"> <li>The yellow status LED 3 is off.</li> </ul> <p> To switch off the POWER and gas supply refer to “Switching OFF the appliance” <b>on page 53</b>.</p>
	<p>ANTIFREEZE</p> <p>Prevention of freezing using 12 VDC electricity:</p> <p> Operating mode with installed electric antifreeze kit (available as an accessory) and appliance switched on. The temperature in the appliance is automatically kept above 41 °F (5 °C).</p> <ul style="list-style-type: none"> <li>During operation, the yellow status LED 3 is lit.</li> </ul>
Clean	<p>DECALCIFICATION</p> <p>Only AquaGo comfort / AquaGo comfort plus. See “Decalcification” <b>on page 58</b>.</p> <p> For safety reasons, after 30 seconds the decalcification process cannot be stopped until the system has been rinsed in accordance with the instructions. See “Interrupting decalcification” <b>on page 63</b>.</p>

## Switching OFF the appliance

### 1. AquaGo comfort / AquaGo comfort plus

Set the control panel to "Off".

2. Open the access door (refer to "Opening the access door" on page 47).

3. Switch off the appliance at the POWER switch (Fig. 8).

- The green Power-ON LED 1 (Fig. 8) extinguishes.

4. Close the access door (refer to "Closing the access door" on page 48).

5. If the appliance is not needed, turn off the gas supply to the appliance.

If you intend to put the RV into storage or turn off the appliance during freezing temperatures, refer to "Winterizing" on page 54.

## Operation in frost conditions

(Ambient temperatures below 39 °F (4 °C))




### NOTICE

#### Risk of damage in frost conditions.

In frost conditions, ambient temperatures below 39 °F (4 °C), there is a risk that water in pipes, faucets and appliances could freeze. This can cause considerable damage.



- If the appliance is not to be used in frost conditions, you must winterize the appliance. Refer to "Winterizing" on page 58.
- Winter operation will not protect the RV's entire water system. Water lines, faucets, water tanks and the external water valves and the vehicle must be heated separately.
- The RV must be designed for winter use/freezing conditions.
- The water pipes in the RV must be ice-free to operate the AquaGo comfort / AquaGo comfort plus in winter. Otherwise, there is no water flow and the appliance does not start.

### Only AquaGo basic


-  **NOTICE!** Never operate the AquaGo basic in frost conditions, this model must be winterized (refer to "Winterizing" on page 54).

### Only AquaGo comfort / AquaGo comfort plus

#### When the vehicle is standing, to -4 °F (-20 °C)

- The appliance has a built-in thermostat that will start the burner and the circulation pump whenever the temperature in the appliance falls below 41 °F (+5 °C). The burner will automatically shut off when it senses a temperature above 111 °F (44 °C).
-  **NOTICE!** For the appliance to operate properly, you must ensure a constant supply of power (12 V), propane gas, sufficient water in the system. You must leave the appliance powered "ON". The operating mode must be "ECO" or "COMFORT". The water system must be bled so that the circulation pump works.
-  **NOTICE!** If the vehicle is standing and ambient temperatures are below -4 °F (-20 °C), the appliance must not be operated and must be winterized. To winterize the appliance refer to "Winterizing" on page 54.

#### While driving (or if there is no gas supply), to -4 °F (-20 °C)

-  **NOTICE!** Gas must not be used for heating while the vehicle is in motion. Ask your dealer / vehicle manufacturer about options for heating your RV while driving.
- An electric antifreeze kit is available as an accessory (ask your dealer). With this kit, the appliance can be kept frost-free while you are driving or if there is no gas supply (to ambient temperatures of -4 °F (-20 °C)). The electric antifreeze kit includes detailed instructions.



**NOTICE!** While the vehicle is in motion and at ambient temperatures below -4 °F (-20 °C) the appliance must not be operated and must be winterized. To winterize the appliance refer to “Winterizing” on page 58.

## Winterizing



### NOTICE

#### **Severe damage to the water system components and the appliance!**

Any damage caused by freezing or an unsuitable winterizing fluid will not be covered by warranty.

- Follow the recommendations below if the appliance will be stored under freezing conditions or for an extended period of time.
- Winterize the appliance at the start of the winter season or before traveling to a location where freezing conditions are likely.

If the RV is equipped with a bypass around the appliance, separate the appliance from the water system with the bypass.

## Winterizing the appliance

To winterize the appliance, you must drain all water from the appliance. To do this we advise the following steps:

- Remove the water inlet filter or heating cartridge. See “Draining the water and cleaning the water inlet filter” on page 56, steps 1 to 8.
- Let water completely drain from the appliance. This can take several minutes.
- Do not insert the water inlet filter or heating cartridge into the appliance during winter – if the appliance is not used.



**CAUTION!** Danger of crushing/pinching of fingers when the Easy Drain Lever is closed! Never put fingers between the Easy Drain Lever and latch.

- Close the Easy Drain Lever and the access door.

Once the water has been drained, the appliance is protected against freezing conditions.

## Winterizing the RV with a winterizing fluid



- Winterizing the RV with a winterizing fluid is only possible with an installed bypass kit (not in scope of delivery)
- Refer to “Connection diagrams” in manufacturers booklet for all letters referred to in the following description.

### Winterizing AquaGo basic/ AquaGo comfort

1. Close valves A and B.
2. Open valve C.
3. Drain the appliance (“Draining the water and cleaning the water inlet filter” **on page 56**).
4. Flush the RV’s water system with a suitable winterizing fluid according to the supplier’s or RV manufacturer’s guidelines.

### Winterizing AquaGo comfort plus

1. Close valves A, B and E.
2. Make sure that valve D remains in the closed position.
3. Open valve C.
4. Drain the appliance (“Draining the water and cleaning the water inlet filter” **on page 56**).
5. Flush the RV’s water system with a suitable winterizing fluid according to the supplier’s or RV manufacturer’s guidelines.
6. Close all faucets (if open).
7. Open valve D.
8. Wait until winterizing fluid has drained. Collect escaping fluid in a suitable vessel.
9. Close valve D.

### Maintenance

Repairs must be performed by a certified service technician. Truma recommends that the appliance be serviced annually by a certified service technician. Verify proper operation after servicing.



### WARNING

**High temperatures or repair attempts while the gas supply is turned on may result in scalding injuries!**

- Turn OFF the electrical power supply and the LP gas supply before starting maintenance and repair work.
- Allow the appliance to cool down.
- Never actuate the pressure relief valve as long as the appliance is still hot.



## CAUTION

### Injuries caused by the Easy Drain Lever!

- Never actuate the Easy Drain Lever as long as the appliance is under water pressure and/or is still hot.



## CAUTION

### Sharp edges can cause cuts and injury!

- Always wear protective gloves to avoid injuries from sharp edges during maintenance work.

## Draining the water and cleaning the water inlet filter

To keep the appliance fully functional, clean the water inlet filter at least once a year.

1. **AquaGo comfort / AquaGo comfort plus**

Set the control panel to "Off".

2. Remove the access door (refer to "Removing the access door" on page 48).
3. Switch OFF the appliance at the POWER switch.
4. Open all hot water faucets and wait for cold water. This will ensure that hot water is removed from the appliance before draining.
5. Turn OFF the water supply or switch OFF the water pump.
6. Leave the hot water faucets open in order to depressurize and vent the water system.







## CAUTION

### Injuries caused by the Easy Drain Lever!

When the Easy Drain Lever is folded out, it protrudes beyond the side wall of the vehicle.

- When walking past or stooping down, make sure that you and others have sufficient distance.

7. Open the latch with your thumb while pulling the Easy Drain Lever down as far as it will go.
8. Remove the water inlet filter (or heating cartridge) as shown in Fig. 10 and rinse it with clean water.
9. Inspect the O-rings on the water inlet filter (or heating cartridge) for cracks. Change the filter assembly (spare part, refer to "APPENDIX C – Spare Parts (all models)" in manufacturers booklet) if there are cracks.



## CAUTION

### Danger of crushing/pinching of fingers when the Easy Drain Lever is closed!

- Never put fingers between the Easy Drain Lever and water inlet filter or latch.



If, during installation, it is difficult to install the filter cartridge, use a small amount of soap on the O-rings. Never use grease because the O-rings are not resistant to grease.

10. Install the water inlet filter as shown in Fig. 10. Observe the correct installation position and close the Easy Drain Lever until it is locked by the latch.

You can hear a "clicking" sound as the Easy Drain Lever engages.

11. Insert and close the access door (refer to "Closing the access door" on page 48).

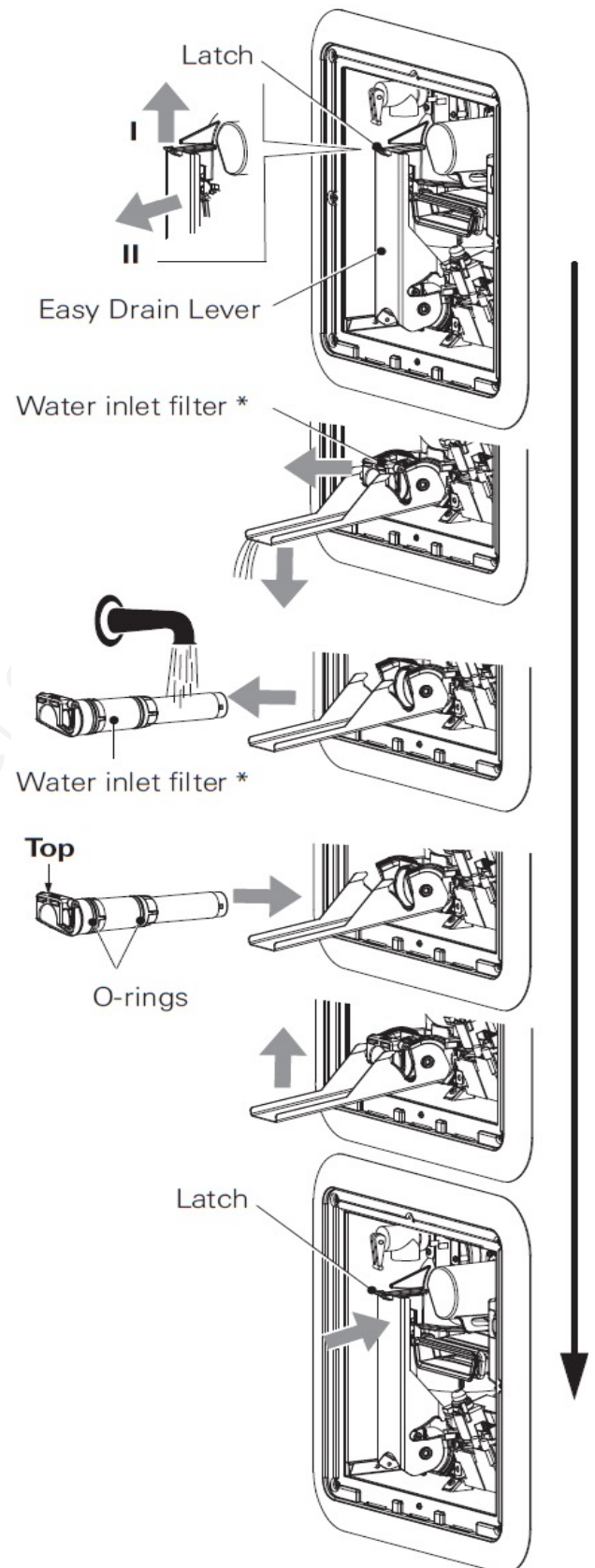


FIG. 10

\*Or heating cartridge

## Decalcification



### NOTICE

#### Risk of damage in frost conditions.

In frost conditions, ambient temperatures below 39 °F (4 °C), there is a risk that water in pipes, faucets and appliances could freeze. This can cause considerable damage.

- Do not decalcify the appliance in frost conditions.

### Decalcification Frequency

Lime scale occurs especially as a result of precipitation from “hard” water. The appliance must be decalcified regularly depending on water hardness and hot water consumption.

#### Recommended decalcification frequency per year

Water Hardness Mg/l CaCO <sub>3</sub>	Very Hard >180	1	2	4
	Hard 121-180	1	1	3
	Moderately Hard 61-120	1	1	2
	Soft 0-60	1	1	1
	Use*	Low	Normal	High

\* Hot water consumption (approximately)

low	635 gallons/year	2400 l/year
normal	1585 gallons/year	6000 l/year
high	6350 gallons/year	24000 l/year

### Decalcification (models without control panel)

**Models AquaGo basic** without control panel:

You can have these models decalcified by a Truma service partner. Please contact the following address:

Truma Corp.  
825 East Jackson Blvd.  
Elkhart, IN 46516, USA

Toll Free 1-855-558-7862  
Fax 1-574-538-2426  
info@trumacorp.com  
[www.truma.net](http://www.truma.net)

### Decalcification (models with control panel)

**AquaGo comfort / AquaGo comfort plus** with control panel (included with delivery).

An integrated water consumption meter recognizes (after hot water consumption of approx. 1585 gallons / 6000 l) that decalcification is necessary. The assumed water hardness is "hard" and cannot be changed. The yellow status LED 3 (Fig. 9) indicates that decalcification is necessary (goes off briefly about every 7 seconds).



### WARNING

**The use of non original AquaGo decalcification tablets (e.g. vinegar) for decalcification can cause chemical reactions and produce hazardous substances that could enter the drinking water supply.**

- **Do not** mix AquaGo decalcification tablets with other substances to avoid chemical reactions and production of hazardous substances.
- Use only AquaGo decalcification tablets to decalcify the appliance to avoid:
  - chemical reactions and production of hazardous substances,
  - damage to your appliance,
  - and the voiding of your warranty.
  - Call your local AquaGo dealer or service provider or see [www.truma.com](http://www.truma.com) for more information on how to obtain AquaGo decalcification tablets.

#### **Irritation of skin and eyes in case of contact with decalcification agent**

Wear protective gloves, eye protection and face protection to avoid contact.

- Never use the water supply in the RV during decalcification
- In case of skin contact with the decalcification agent, immediately rinse the affected area with plenty of water.
- In case of eye contact, hold eyelid open and rinse with running water for 10 – 15 min. Remove contact lenses, if present and easy to do. Continue rinsing. Consult an eye specialist.
- If you swallow the decalcification agent, immediately rinse your mouth and drink plenty of water in small sips. Do not vomit. Consult a doctor.

#### **During decalcification, you must also observe the following**

- Damage to the appliance if decalcification is interrupted.
  - You must complete the decalcification process and then rinse thoroughly with clean water.
  - Allow about 3 hours for decalcification. The appliance works on its own for most of this time.
- Sensitive surfaces (e. g. marble) may be damaged through contact with the decalcification agent.
  - Immediately remove splashes of decalcification

## a) Preparing for decalcification



For safety reasons, once the decalcification process has started it must not be stopped until the system has been rinsed (see process f). All operating modes of the appliance are blocked until decalcification has been completed.

### Tasks within the RV

- Set the control panel to “Off”.
- Turn OFF the water supply or switch OFF the water pump.
- Open a hot water faucet to relieve pressure in the system.
- On all water faucets attach the warning sign “Caution decalcification in progress” in a clearly visible position. Warning signs are enclosed with the decalcification tablets.

## b) Draining the water system

### Tasks outside the RV

- Remove the access door (refer to “Removing the access door” on page 48).
- Switch OFF the appliance at the POWER switch.
- Drain the water system and remove the water inlet filter. To do this, refer to “Draining the water and cleaning the water inlet filter” on page 56, Steps 4 to 8.



### NOTICE

You must use the water inlet filter for decalcification (included with the delivery Fig. 1 – 11a). If you are using an electric antifreeze kit, it must be removed and be unplugged from the power supply before decalcification (see Fig. 11).

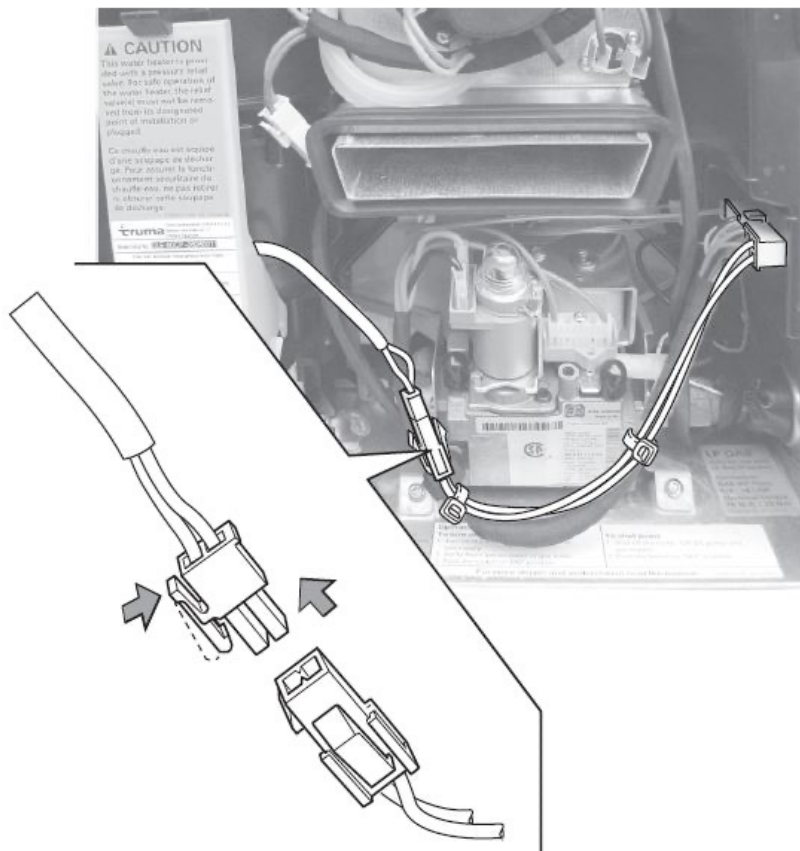


Fig. 11

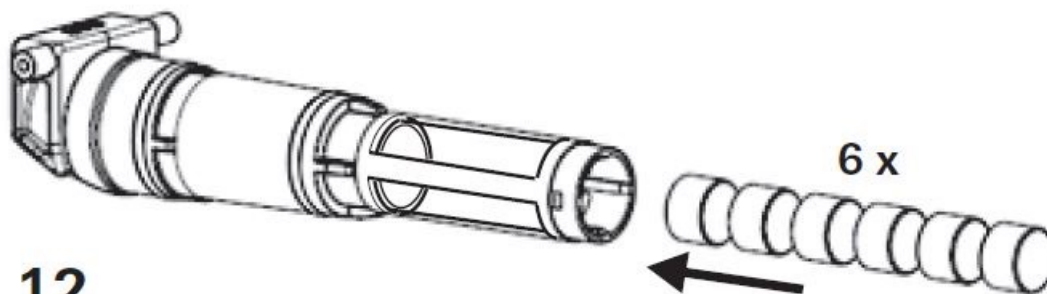
c) Introducing the decalcification agent  
Tasks outside the RV



**WARNING**

Irritation of skin and eyes in case of contact with decalcification agent. Wear protective gloves, eye protection and face protection to avoid contact.

- Fill the water inlet filter with 6 AquaGo decalcification tablets (content of one blister pack).



**Fig.12**

- Re-insert the water inlet filter. See Step 9 in “Draining the water and cleaning the water inlet filter” on page 56.
- Switch ON the appliance at the POWER switch.

d) Filling the water system  
Tasks within the RV

- Turn on fresh water supply or switch on water pump



The decalcification tablets dissolve in water quickly (approx. 10 minutes). So that the decalcification agent is not rinsed out, when filling, run the water only as long as necessary. The decalcification tablets color the water slightly red.

- Fill the water system.
  - Open all water-release points, e.g., hot water faucets, showers, toilets.
  - Once water flows uniformly, the water system is vented.
  - Close the water-release points.



You must bleed the water system thoroughly otherwise the circulation pump cannot circulate the decalcification solution.

## e) Starting decalcification

### Tasks within the RV

- Set the control panel to "Clean".
  - If decalcification does not start, switch the appliance on at the POWER switch.
- Decalcification takes about 3 hours (during this time, you do not have to do anything).
- Decalcification is indicated by a slow flashing (1 s on, 1 s off) of the status LED 3 (Fig. 9) on the control panel.
- During decalcification, the control panel must remain set to "Clean".
- Decalcification is complete when the status LED 3 (Fig. 9) flashes quickly on the control panel.

## f) Rinsing the water system

- You will need about 8 gallons (30 liters) of water to rinse the water system.
- Dispose of (used) decalcification solution in accordance with local laws and regulations.

### Tasks within the RV

- Open all water-release points, e.g., hot water faucets, showers, toilets.
- Run the water until the status LED 3 (Fig. 9) on the control panel goes out.
- Set the control panel to "Off".
- Close all water-release points.
- Turn OFF the water supply or switch OFF the water pump.
- Open a hot water faucet to relieve pressure in the system.

- To make sure that the appliance and the water pipes contain no decalcification agent, empty the water system again and refill it.

### Tasks outside the RV

- Switch the appliance OFF at the POWER switch (red error code LED 2 (Fig 8) flashes before it switches off).
- Drain the water system (refer to "Draining the water and cleaning the water inlet filter" on page 56, steps 4. to 8.).
- Install the water inlet filter\* referring to step 9.  
\*or antifreeze cartridge if electric antifreeze kit is installed.
- Switch ON the appliance at the POWER switch.
- Insert and close the access door (refer to "Closing the access door" on page 48).

- You have to switch the appliance off and on to unblock decalcification and enable further operation.



## g) Filling the water system


### Tasks within the RV

- Turn on fresh water supply or switch on water pump.
  - o Fill the water system.
  - o Open all water-release points, e.g., hot water faucets, showers, toilets .
  - o Once water flows evenly, the water system is vented.
  - o Close the water-release points.
- Before you use the water system and the appliance, check the color of the water at all faucets:
  - o Slightly red -> rinse again.
  - o Clear -> decalcification is finished.
- Remove the warning signs "Caution decalcification in progress"

## Interrupting decalcification



Decalcification is indicated through slow flashing (1 s on, 1 s off) of the status LED 3 (Fig. 9) on the control panel.

- Decalcification can be interrupted by switching the control panel to "Off".
  - Decalcification is interrupted after about 2 s.
  - The status LED 3 (Fig. 9) on the control panel flashes quickly.
-  **WARNING!** Irritation of skin and eyes in case of contact with decalcification agent. Wear protective gloves, eye protection and face protection to avoid contact.
- First you must take out the water inlet filter and remove any AquaGo decalcification tablets that it may contain.
  - To take out the water inlet filter, see "Draining the water and cleaning the water inlet filter" **on page 61**.
  - Dispose of AquaGo decalcification tablets in accordance with local laws and regulations.
- Before you use the water system again, you must rinse it (see step f) "Rinsing the water system" **on page 62**) and fill it with water (see step g) "Filling the water system" **on page 63**).

## Accessories

### Electric antifreeze kit \*

Truma offers an electric antifreeze kit (part no. 77400-01) that keeps the appliance frost-free to -4 °F (-20 °C) while you are driving or if there is no gas supply. To operate the kit, you need a 12 VDC (120 W) power supply from the vehicle's on-board system. Ask your dealer.

\* For AquaGo comfort / AquaGo comfort plus.

### AquaGo decalcification tablets

Truma offers decalcification tablets (part no. 77300-01) to decalcify AquaGo comfort / AquaGo comfort plus.

### Truma rear installation gas connection kit

Truma offers a rear installation gas connection kit (part no. 77000-37500) if installation from the back of the appliance is required.

### AquaGo comfort upgrade kit

Truma offers a kit (part. no. 77000-00005) to upgrade from AquaGo basic to AquaGo comfort.

## Appendix A - Error Codes

If the appliance malfunctions, LED 2 (refer to “Overview / Designation of parts” on page 2) will flash to indicate the malfunction. There are short and long intervals of flashing. The flashing will repeat every 3 seconds.

1. Note the flashing intervals and check the list below.
2. Reset the appliance:  
- Switch off the appliance. / - Wait 5 seconds / - Switch the appliance on again.
3. If an error code is still displayed, contact an authorized Truma service center.

Error Code	Flash Code s = short = 0 l = long = 1	Error	Description
1	s,s,s,s,s,s,l	Flame not detected	There is a flame-detection error at the burner because the flame was not de-tected after release of gas and ignition. Important: The system indicates this error only after three attempts at intervals of approximately 30 seconds.
2	s,s,s,s,s,l,s	Error at over temperature switches (EOS, BOS)	The exhaust over temperature switch (EOS) or burner over temperature switch (BOS) is open/unplugged.
3	s,s,s,s,s,l,l	Error at exhaust pressure switch (EPS)	The EPS did not close when the flue fan was actuated because the fan did not push enough air through the exhaust channel. A cause could be, e.g., blocking of the exhaust channel or a faulty switch. OR The EPS is closed even though the flue fan is not running. Cause is a defective EPS or flue fan.
4	s,s,s,s,l,s,s	Error at water over temperature switch (WOS)	The WOS opened at a water temperature of over 185 °F (85 °C).
5	s,s,s,s,l,s,l	Flame detected at incorrect time	There is an error in flame detection of the burner because the flame was detected - before ignition or - before the release of gas or - after the gas was switched off.
6	s,s,s,s,l,l,s	Error in the safety circuit for gas valve	There is a heating request but gas cannot be released. One of the switches WOS, EOS, BOS, EPS is open/unplugged.
7	s,s,s,s,l,l,l	Error of burner MCU internal RAM	Error detected in the burner MCU's internal safety monitoring feature (safety variables are no longer correct or RAM/STACK was overwritten by mistake).
9	s,s,s,l,s,s,l	Malfunction of water outlet temperature sensor WOT	Water outlet temperature sensor WOT - has a short circuit or - is open/unplugged.
10	s,s,s,l,s,l,s	Error in the safety circuit	There is a heating request but gas is not released because a valve-actuation signal was not activated.
11	s,s,s,l,s,l,l	Error of MCU watchdog gas release	There is a heating request but the MCU watchdog does not release the gas path.
12	s,s,s,l,l,s,s	Internal error	
13	s,s,s,l,l,s,l	Short circuit shut-off valve	Short circuit detection in the gas valve (shut-off part) detected a current > 1000 mA and shut off.
16	s,s,s,l,s,s,s	Malfunction of the MCU	Internal error of the control unit.

20	s,s,s,l,s,l,s,s	Malfunction of water inlet temperature sensor WIT	Water inlet temperature sensor WIT - has a short circuit or - is open/unplugged or - the temperature of the sensor is colder than 14 °F (-10 °C).
21	s,s,s,l,s,l,s,l	Malfunction of circulation line temperature sensor WCT	Circulation line temperature sensor WCT - has a short circuit or - is open/unplugged or - the temperature of the sensor is colder than 14 °F (-10 °C).
22	s,s,s,l,s,l,l,s	Malfunction of gas valve, modulation section	Error at gas valve, modulation level, because - the modulator has a short circuit or - is open/unplugged.
23	s,s,s,l,s,l,l,l	Voltage is too high	The main power supply's voltage detector measured a voltage level of >16.4 V.
24	s,s,s,l,l,s,s,s	Voltage is too high	The main power supply's voltage detector measured a voltage level of <10 V.
25	s,s,s,l,l,s,s,l	Flue fan current consumption error	The current detector for the flue fan has measured a current outside the permitted limits.
26	s,s,s,l,l,s,l,s	Circulation pump current consumption error	The current detector at the circulation pump has measured a current outside the permitted limits.
27	s,s,s,l,l,s,l,l	Water circulation pump is running dry.	The circulation pump does not generate water flow. The water system may not be filled or not sufficiently vented. The circulation pump tries (20 times) to generate a water flow every 30 s (if successful, the error is reset).
28	s,s,s,l,l,l,s,s	Too low gas pressure.	Gas supply (in vehicle) to the appliance insufficient.
29	s,s,s,l,l,l,s,l	Too high heat power required.	You are trying to use more hot water than the appliance can supply.
30	s,s,s,l,l,l,l,s	Risk of freezing.	Temperature in the appliance below 27 °F (3 °C).
31	s,s,s,l,l,l,l,l	Decalcification finished.	
32	s,s,l,s,s,s,s	Current too low.	Current in the antifreeze kit too low (e.g. cable break).
33	s,s,l,s,s,s,s,l	Current too high.	Current in the antifreeze kit too high (e.g. short circuit).

## Troubleshooting

Problem	Potential Cause	Resolution
No hot water at the faucet	Gas supply is turned off or interrupted.	Check and/or turn on gas supply.
	Gas tank is empty	Refill/replace the gas tank.
	The appliance is switched off.	Switch on the appliance according to instructions (refer to "Operating procedures" on page 50).
	Fresh water supply is turned off.	Open the fresh water supply.
	Power supply to the appliance is switched off.	Switch on power supply to the appliance.
	Defect in the appliance.	LED 2 flashes red (refer to "APPENDIX A - Error Codes" on page 64) and contact a certified service technician if necessary.
Boiling noises	Too much lime scale in the AquaGo instant water heater.	The appliance must be decalcified (refer to "Decalcification" on page 58).
Hot water temperature too low	Gas flow to the appliance is too low (gas inlet pressure < 10.5 in. wc).	Consult vehicle documentation to determine if the gas supply is capable of providing the necessary volume of gas for the appliance. Contact a service technician to verify that the gas installation is suitable
	Volume flow of hot water is too high and/or temperature of cold water reaching the appliance is too low	Turn down hot water at the faucet or in the shower in order to reduce flow rate. Potentially retrofit a flow rate throttle in the water system. This must be performed by a certified service technician.
	Too much lime scale in the appliance.	The appliance must be decalcified (refer to "Decalcification" on page 58).
Water escaping at pressure relief valve.	Water pressure in water system too high	Adjust the water pump pressure to a maximum of 65 psi (4.5 bar). If the water system is connected to a central water supply higher than 65 psi (4.5 bar) (rural or urban connection), a pressure reducer must be used. Install a pressure reducer (e.g. Truma pressure reducer) at the fresh water supply.
	Water cannot expand in the water system.	Contact the vehicle manufacturer about retrofitting a pressure compensation element.
	Lime or dirt under the pressure relief valve seat.	Allow the appliance to cool and then slowly raise the test lever (Fig. 3 – 4a) to flush the water system and attempt to force dirt or foreign matter out of the pressure relief valve seat. Replace pressure relief valve. This must be performed by a Truma certified service technician.
Water escaping at water inlet filter	Lime or dirt under the O-ring seats.	Clean the O-rings and their corresponding sealing surfaces with clean water.

AquaGo comfort / AquaGo comfort plus		
Problem	Potential Cause	Resolution
The yellow status LED 3 is off although an operating mode was selected.	Power switch is OFF	Switch ON the appliance at the POWER switch.
	Power supply to the appliance is switched off	Switch on the power supply to the appliance.
	Power supply was interrupted	Reset by switching OFF at the control panel, waiting 2 seconds and then switching on again.

If none of the measures in the troubleshooting chart proves successful, please contact your dealer, the Truma Service Center at 1-855-558-7862 or one of our authorized service partners.

## Water Supply

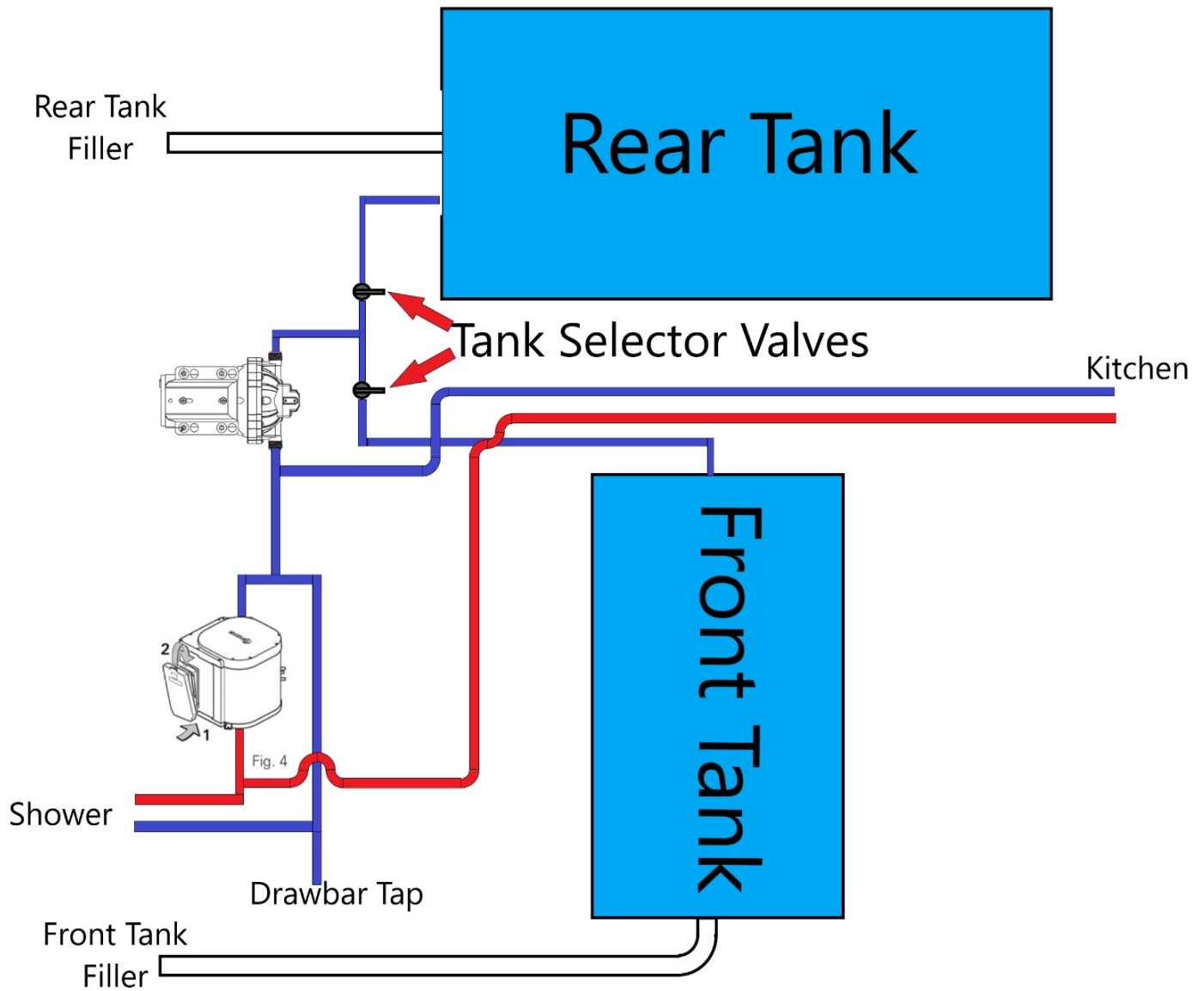
Symptoms	Cause	Remedy
Water drips from the P&T safety valve.	<ul style="list-style-type: none"> <li>– Water pressure too high.</li> <li>– Lime or dirt under the P&amp;T safety valve seat.</li> </ul>	<p>Check water pressure (max. 400 kPa), use a pressure reducer when connected to central water supply.</p> <p>Allow the appliance to cool and then slowly raise the test lever (Fig. 2a – 4a) to flush the water system and attempt to force dirt or foreign matter out of the P&amp;T safety valve seat.</p> <p>Replace P&amp;T safety valve. This must be performed only by a certified service technician.</p>
When opening the cold water tap, hot water comes out.	– Hot water flows back through the cold water supply.	<ul style="list-style-type: none"> <li>-Fit a non-return valve in the cold water supply (refer to installation instructions "Water connection").</li> <li>-Non return valve faulty</li> </ul>

## Water Pumps

The water pump in your Robson XTT are located under the seat on the driver's side of your camper behind the wheel arch. The pumps when switched on are activated by the release of pressure at the tap and will pump water continuously until the tap is turned off and pressure restored. Should the pumps activate while the taps is turned off this could indicate a leak and require investigation and rectification.

## Switch Supply Tanks

To switch between the supply tanks, locate the valved beneath the camper underneath the driver's side near the hot water system.



### Fresh Water Tanks

When used for drinking water regular tank maintenance is vital. By regularly using a proprietary Tank Cleaner you will reduce or eliminate bacteria and after taste. Always fill your tanks using a potable water grade hose. Fitting a filter that removes smell, taste and bacteria is highly recommended.



## Toilet Care and Maintenance

### Chemicals for Portable Toilet

Always use water treatment and conditioning products recommended by the manufacturer.

#### Thetford

**Waste Holding Tank:** The recommended product for the waste holding tank on Thetford toilet systems is Aqua Kem Blue or Aqua Kem Green for better environmental performance.

**Flush Water Tank:** Only suitable for MDC models that have a toilet flush tank.

Thetford recommend "Aqua Rinse"

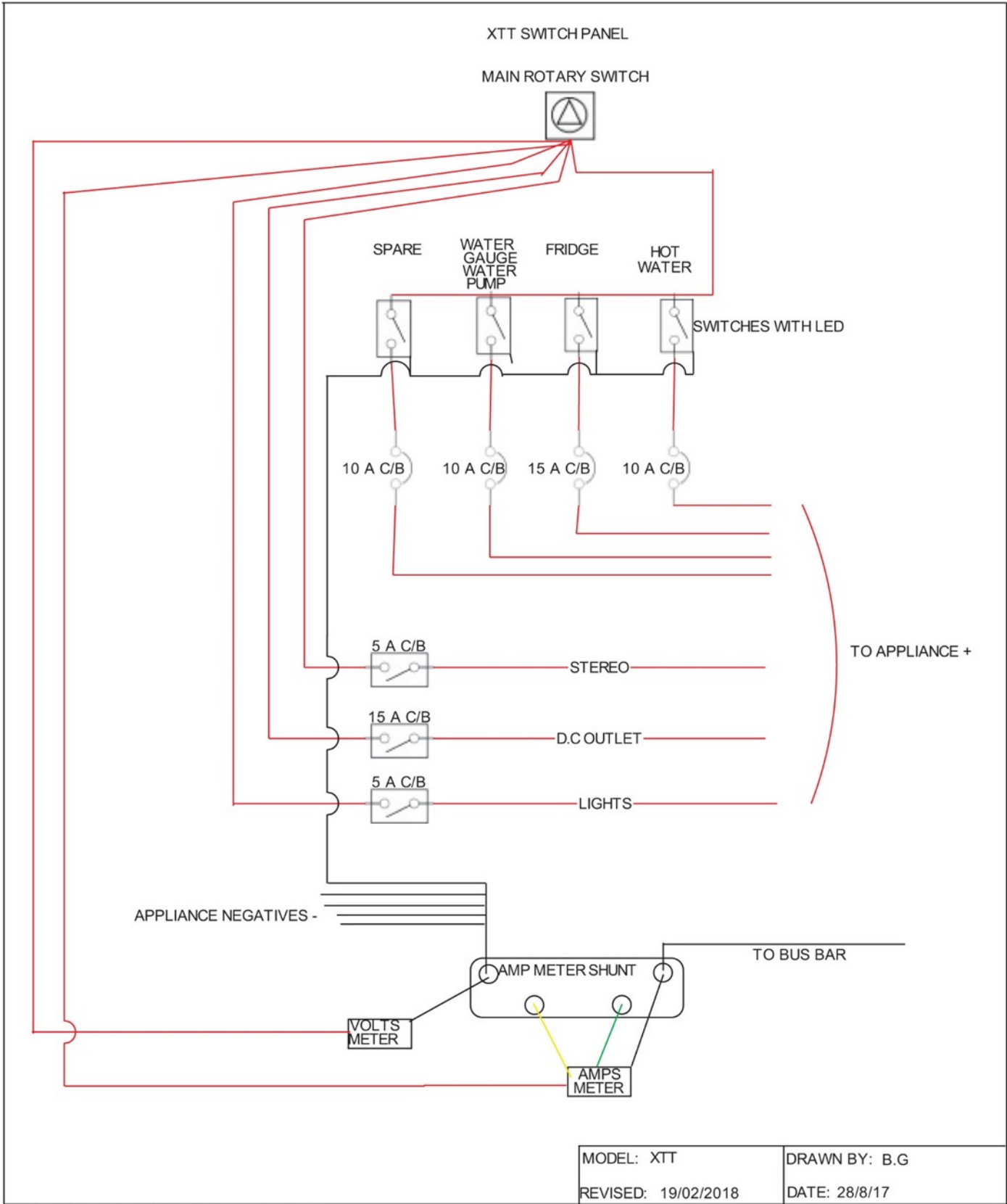


## Schematics & Part Numbers

### Spare Part Numbers

Part Numbers	
Description	Part Number
Timken Bearing (Inner and outer bearings)	25590
Bearing Cone (Inner and outer bearings)	25520
Bearing Seal Metric 55 x 85 x 12mm	2 <sup>11</sup> / <sub>64</sub> " x 3 <sup>11</sup> / <sub>32</sub> " x <sup>15</sup> / <sub>32</sub> "
50 x 50mm square Poly Orange Bush	YJJJ016
Steel Bush Insert 30 x 114mm	YZCN002
Adjuster Cam	YDS030
LHS Backing plate Assemble (With Pads)	DM00025
RHS Backing Plate Assembly (With Pads)	MJFCX003
Crown Nut M38	LGPJ002
14mm Wheel Stud	YHJL110
14mm Wheel Nut	YZCQ029
Grease Nipple	6mm

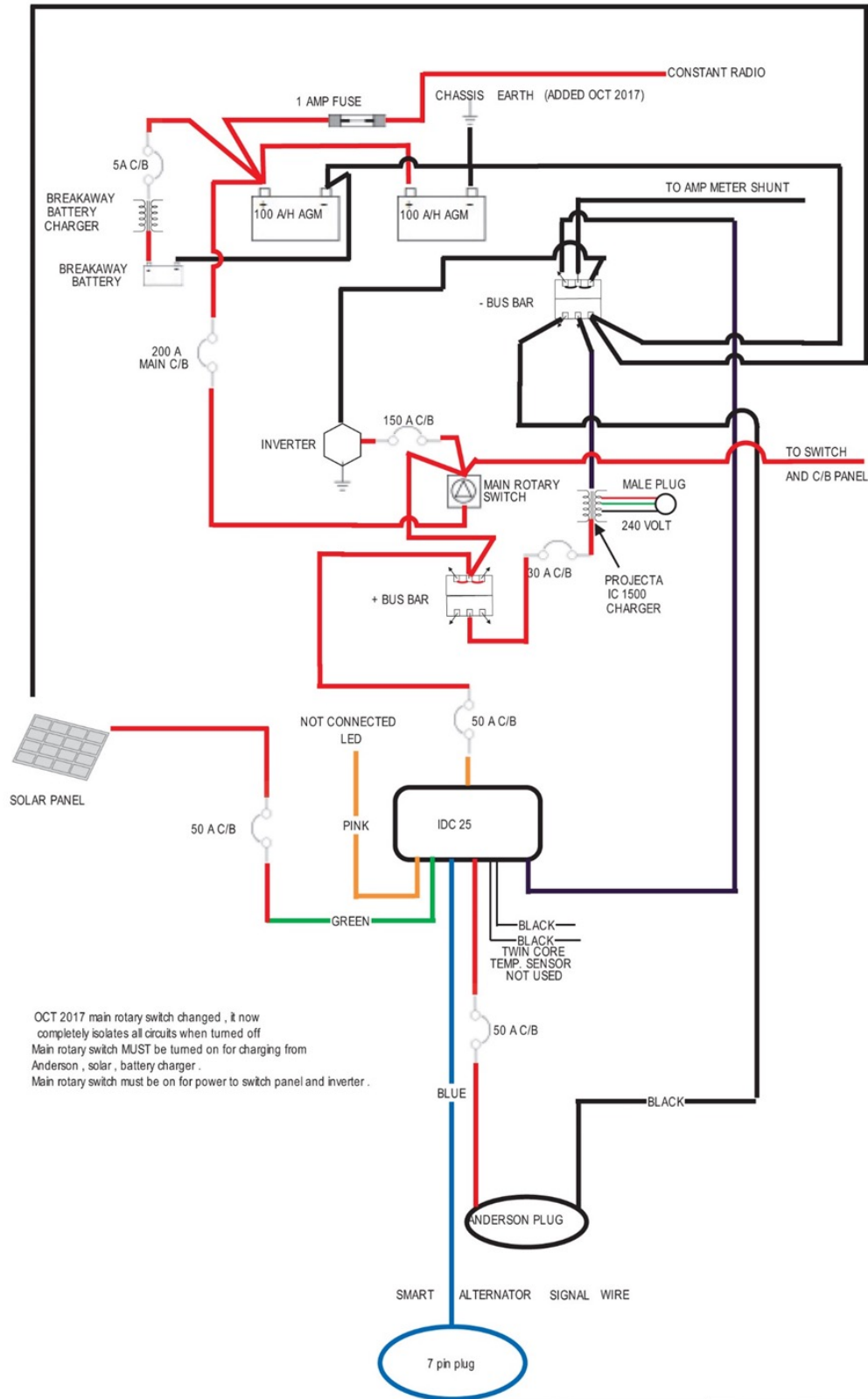
Electrical Diagram



revised shunt 19/02/2018 by manufacturer

# XTT MAIN CHARGING CIRCUIT

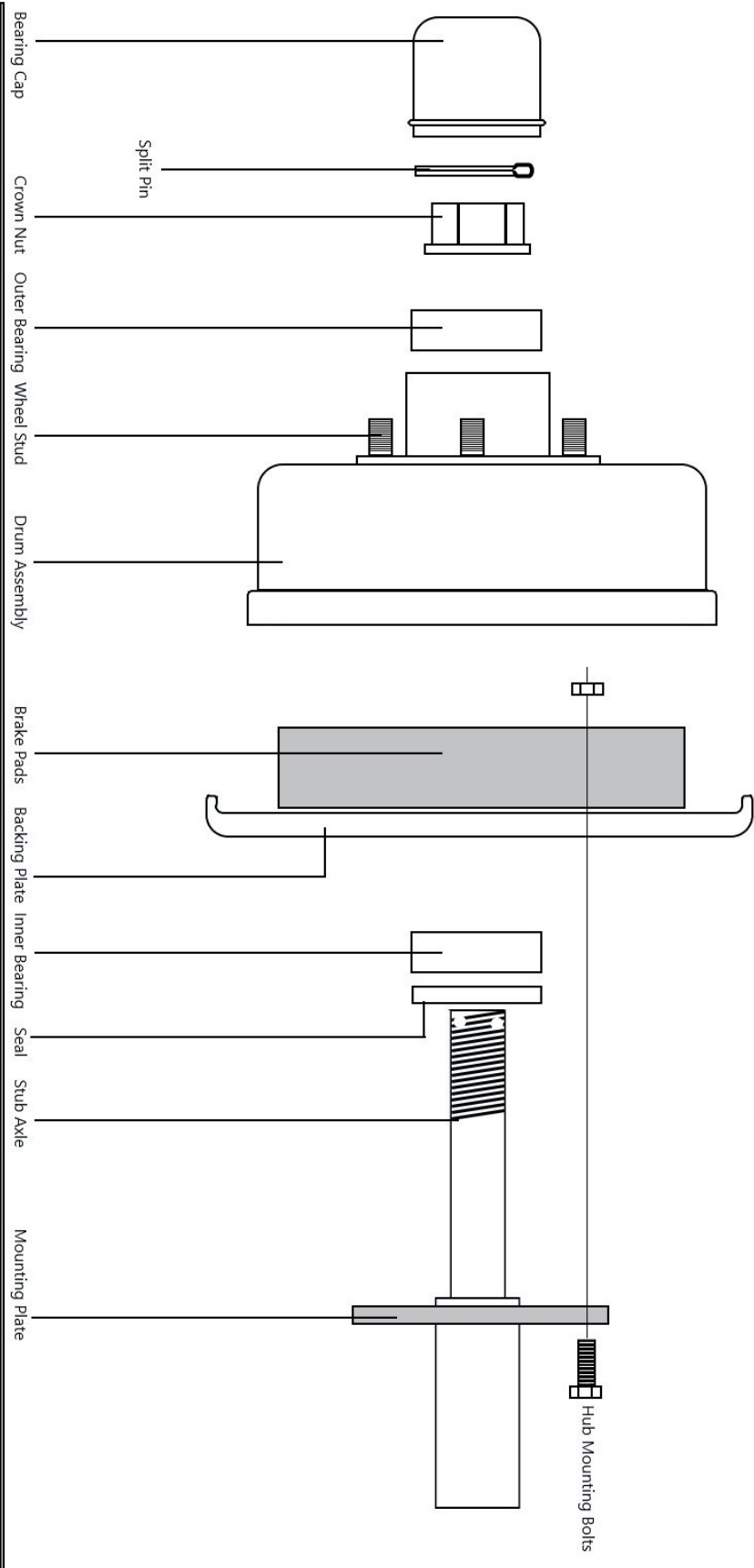
1 after OCT 2017



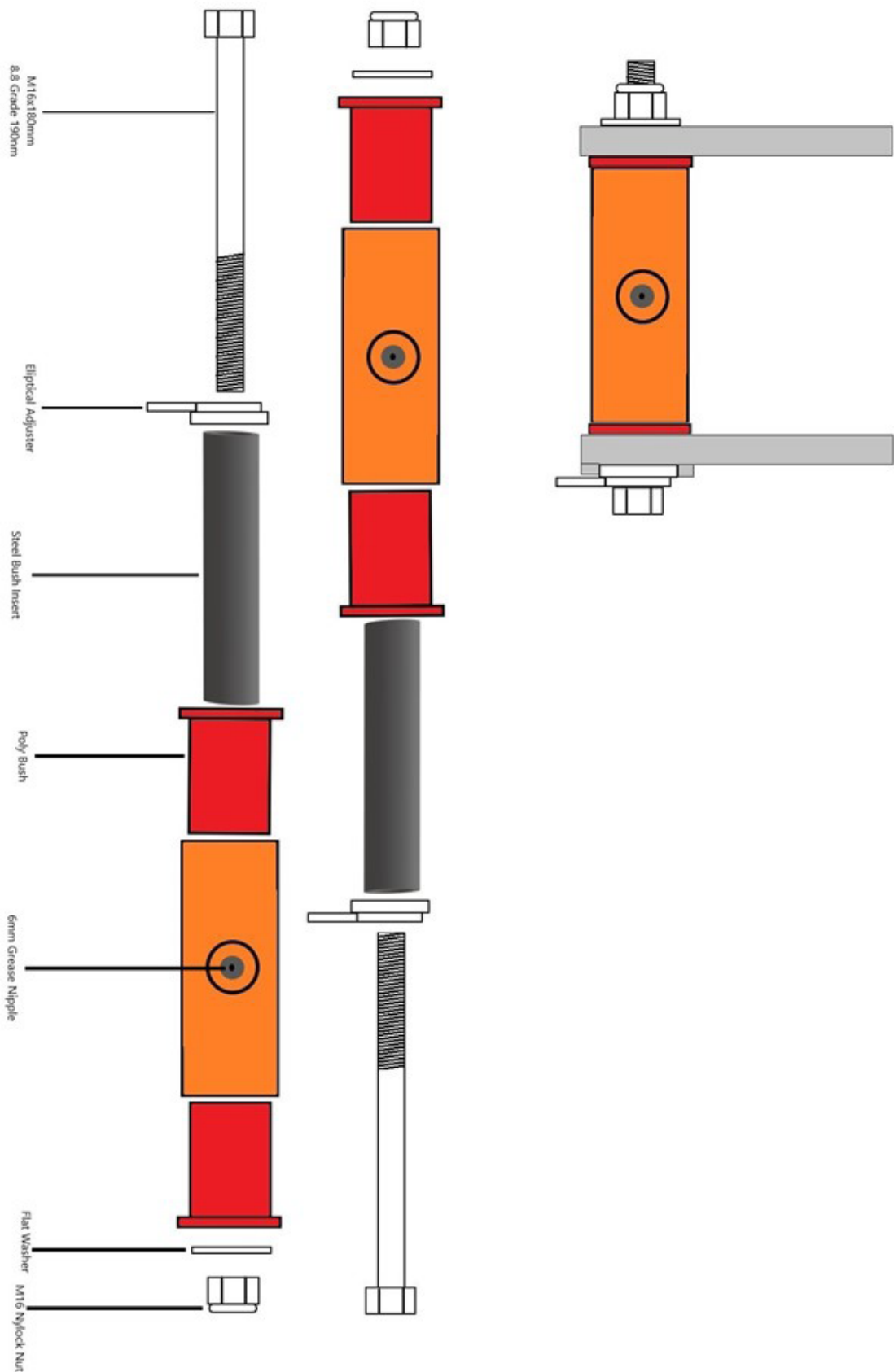
MODEL: XTT  
REVISED:

DRAWN BY: B.G  
DATE: 01/10/2017

Hub Assembly



Trailing Arms and Bushes





## Service Record and Schedule

300 miles FIRST SERVICE		CHECKED
Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Inspect and adjust handbrake.	
Brakes & Bearings	Inspect and adjust brakes. Check bearings are greased, and crown nut is correctly tightened	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
General fixings	Ensure no loose fittings.	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	

Every 6 MONTHS / 3000 miles SERVICE		CHECKED
Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Check cable and adjust if necessary	
Hand winch	Check brake function and webbing	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
Lights	Check all lights are functioning	
Battery	Check terminals and voltage at full charge	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
General fixings	Check all structural fixings are secure	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

18 MONTHS / 9000 miles SERVICE		CHECKED
Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Check cable and adjust if necessary	
Hand winch	Check brake function and webbing	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
Battery	Check terminals and voltage at full charge	
Lights	Check all lights are functioning	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
General fixings	Check all structural fixings are secure	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	



110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

30 MONTHS / 15,000 miles SERVICE		CHECKED
Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Check cable and adjust if necessary	
Hand winch	Check brake function and webbing	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
Lights	Check all lights are functioning	
Battery	Check terminals and voltage at full charge	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
General fixings	Check all structural fixings are secure	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

# 42 MONTHS / 21,000 miles SERVICE

CHECKED

<b>Hitch</b>	Check hitch bolts to 90Nm/66ft lb Lubricate	
<b>Handbrake</b>	Check cable and adjust if necessary	
<b>Hand winch</b>	Check brake function and webbing	
<b>Suspension</b>	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
<b>Brakes</b>	Inspect and adjust. Check lining thickness and drum wear.	
<b>Wheel bearings</b>	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
<b>Wheel nuts</b>	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
<b>Tires</b>	Inspect for abnormal wear, damage, and pressure.	
<b>Lights</b>	Check all lights are functioning	
<b>Battery</b>	Check terminals and voltage at full charge	
<b>Seals</b>	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
<b>General fixings</b>	Check all structural fixings are secure	
<b>Seals &amp; Latches</b>	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
<b>Suspension</b>	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
<b>Service Center</b>	<b>Notes</b>	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	



**54 MONTHS / 27,000 miles SERVICE**
**CHECKED**

<b>Hitch</b>	Check hitch bolts to 90Nm/66ft lb Lubricate	
<b>Handbrake</b>	Check cable and adjust if necessary	
<b>Hand winch</b>	Check brake function and webbing	
<b>Suspension</b>	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
<b>Brakes</b>	Inspect and adjust. Check lining thickness and drum wear.	
<b>Wheel bearings</b>	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
<b>Wheel nuts</b>	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
<b>Tires</b>	Inspect for abnormal wear, damage, and pressure.	
<b>Lights</b>	Check all lights are functioning	
<b>Battery</b>	Check terminals and voltage at full charge	
<b>Seals</b>	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
<b>General fixings</b>	Check all structural fixings are secure	
<b>Seals &amp; Latches</b>	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
<b>Suspension</b>	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
<b>Service Center</b>	<b>Notes</b>	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

# 66 MONTHS / 33,000 miles SERVICE

CHECKED

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Check cable and adjust if necessary	
Hand winch	Check brake function and webbing	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
Lights	Check all lights are functioning	
Battery	Check terminals and voltage at full charge	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
General fixings	Check all structural fixings are secure	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	

## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

78 MONTHS / 39,000 miles SERVICE		CHECKED
Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Handbrake	Check cable and adjust if necessary	
Hand winch	Check brake function and webbing	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Remove, clean and re-lubricate. Inspect for wear and replace if necessary	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure.	
Lights	Check all lights are functioning	
Battery	Check terminals and voltage at full charge	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
General fixings	Check all structural fixings are secure	
Seals & Latches	Check all seals on doors and hatches compress 30-50%. All seals in serviceable condition and free of damage.	
Suspension	Grease bushes and check for play. Check torque on suspension hanger bolts (190nm/140 ft lb) Check retaining chain shackles tight.	
Service Center	Notes	



## Chassis and Suspension

Hitch	Check hitch bolts to 90Nm/66ft lb Lubricate	
Jockey Wheel	Inspect for condition and operation	
Breakaway	Check for correct operation. Inspect lanyard and clip.	
Drawbar	Inspect wiring grommets and general condition	
Suspension	Torque bolts to 190Nm/140ft lb Grease bushes and check for play. Check retaining chain shackles tight. Inspect shock absorber for condition. Inspect shock absorber bushes.	
Brakes	Inspect and adjust. Check lining thickness and drum wear.	
Wheel bearings	Replace bearings, seals and lubricate. Check stub axle condition and wear. Replace split pin.	
Wheel nuts	Inspect condition and torque to (125Nm/92ft lb ½" studs) (140Nm/103ft lb 14mm studs alloy rims) (200Nm/148ft lb 14mm studs steel rims)	
Tires	Inspect for abnormal wear, damage, and pressure. Check manufacturing date less than 5 years. Check sidewalls for perishing and damage.	

## 12 volt electrical

Lights	Check all trailer lights are functioning. Check plug pins have gap. Check for corrosion.	
Battery	Check terminals and voltage at full charge. Check batteries are secure in cradles	
Charging	Check battery charger settings are correct Check DC TO DC Charger settings are correct	
Solar Panels	Check panels are free of damage. Inspect cable glands and sealants on penetrations through floor.	
Cables	Inspect cables under body for damage to conduits. Inspect cable glands and sealants on penetrations through floor.	

110 volt Electrical		
GFI Unit	Check operation of GFI Safety Switch via test button	
Mains Input	Inspect 110v input plug and cover are free of damage	
Earthing	Carry out resistance check	
Trailer Body		
Hatches & Doors	Check and lubricate locks	
Seals	Check condition and correct latch/ lock adjustment for correct 30-50% compression.	
Body	Inspect joint sealants inside and out. Inspect for soft spots on floor (Timber Floor Models).	
General fixings	Check all structural fixings are secure.	
Ventilation	Inspect for obstruction and vents operating correctly.	
Fire Extinguisher	Inspect extinguisher is charged and within service date.	
Smoke Alarm	Test and inspect. Replace battery.	
Damp Check	Inspect trailer for any dampness.	
Plumbing		
Hot Water System	De-scale hot water service (if installed)	
Water Tanks	Treat tanks and entire system with bacteria killing tank cleaner and flush.	
Water System	Inspect for leaks. Turn on pump and ensure it doesn't start due to loss of pressure.	
Service Center	Notes	

## Travel Record

Your camper trailer service record booklet and logbook will help you keep track of miles travels and service records.

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# Warranty Policy

## MDC Campers and Caravans Inc.

USA Limited Warranties for Camper Trailers, Caravans and Tent Sections ("Products")

### 1. LIMITED PRODUCT WARRANTIES IN GENERAL

- g) The only warranties applicable to the products is the written, limited warranties provided herein by MDC Campers and Caravans Inc. ("MDC") to the original Customer ("you") (these "Limited Warranties" or the "Limited Warranty", as applicable).
- h) The following information relates to the Limited Warranties offered by MDC to you with respect to the Products. Please read all the information carefully. Should you have any questions relating to any aspect of these Limited Warranties, please contact MDC as set forth below. By purchasing any Product from MDC, you hereby agree to all terms and conditions of these Limited Warranties as set out herein.
- i) Notwithstanding the foregoing or anything herein to the contrary, you are advised that certain states may provide you with different or additional rights OR REMEDIES with respect to your purchase of any Product from MDC. As such, these Limited Warranties, and any disclaimer or limitation stated herein, are subject to ANY APPLICABLE STATE OR FEDERAL LAW AND SHALL APPLY ONLY TO the maximum extent permitted by applicable law.

### 2. VALIDITY OF CLAIMS UNDER LIMITED WARRANTIES

- a) The Limited Warranties are only valid to the original purchaser of the particular Product in question and do not cover use by any other third party. These Limited Warranties are valid from the original date of purchase only. MDC may require you to provide proof of purchase in connection with any warranty claim you make.
- b) The following information relates to the Limited Warranties offered by MDC to you with respect to the Products. Please read all the information carefully. Should you have any questions relating to any aspect of these Limited Warranties, please contact MDC as set forth below. By purchasing any Product from MDC, you hereby agree to all terms and conditions of these Limited Warranties as set out herein.
- c) The Limited Warranties are not transferable or assignable by you under any circumstances. Similarly, if any Product is sold or transferred to a third party by you, the original purchaser, then all Limited Warranties which may apply become null and void immediately upon such sale or transfer; and you forfeit your right to make any claims or be eligible for any claims on behalf of the new owner.
- d) The Limited Warranties do not apply to Products purchased from MDC which are subsequently rented or hired out as a business (or for financial gain).
- e) The Limited Warranties shall under no circumstances cover any damage due to unauthorized modifications, repairs, or maintenance services, or due to any misuse, abuse, incorrect assembly, improper or irregular maintenance, operation or storage, or accident or collision.
- f) Any work performed under an authorized warranty claim approved by MDC must be performed by MDC, or an authorized representative of MDC and only with the express written permission of MDC.

- g) Any affiliates, representatives, associates, agents, suppliers, resellers or similar of MDC shall have no authority to authorize or deny warranty claims on behalf of MDC.
- h) MDC shall not be liable, (in part or whole) for any warranties, either express or implied, made by agents or resellers on behalf of MDC without the knowledge or express written permission of MDC. Such unauthorized claims shall be the responsibility of the agent or reseller only.

### **3. LIMITED WARRANTY FOR CARAVANS AND CAMPER TRAILERS**

- a) Caravans and Camper trailers are guaranteed by MDC to be in new condition and without flaws or defects at the time of original purchase by you, general wear and tear excepted and excluding any other Limited Warranty exclusion set forth herein.
- b) Unless stated otherwise in this Limited Warranty, Caravans and Camper trailers are covered by a 12-month limited manufacturer's warranty from your original date of purchase (with general wear and tear excepted).
- c) During the applicable Limited Warranty period, MDC will remedy substantial defects in materials and workmanship that are caused by MDC and not otherwise excluded by this Limited Warranty. MDC shall elect to remedy the defect from among the following: repair or replacement. Warranty work to repair any defects shall only be carried out by MDC or its authorized representative(s). All costs incurred in transporting the Caravan or Camper Trailer for warranty service to the location designated by us shall be borne by you. If MDC elects to replace the defective Caravan or Camper trailer, then the replacement shall be with a Caravan or Camper trailer (as applicable) which, in MDC's discretion, is of like kind and quality as the defective Caravan or Camper trailer. MDC shall repair or replace the defective Caravan or Camper trailer within a reasonable amount of time after you deliver the defective item to us. No action to enforce this Limited Warranty may be commenced without prior written notice to MDC of the alleged defect. MDC shall have the opportunity to remedy any failed repair attempts by its authorized representative(s).

### **4. LIMITED WARRANTY FOR TENTS**

- a) Tents are guaranteed by MDC to be in new condition and without flaws or defects at the time of purchase by you, general wear and tear excepted and excluding any other Limited Warranty exclusion as set forth herein.
- b) Unless otherwise stated in this Limited Warranty, a limited manufacturers' warranty period of 12 months from your date of purchase applies to canvas, canvas components, poles and fittings.
- c) During the applicable Limited Warranty period, MDC will remedy substantial defects in materials and workmanship that are caused by MDC and not otherwise excluded by this Limited Warranty. MDC shall elect to remedy the defect from among the following: repair or replacement. Warranty work to repair any defects shall only be carried out by MDC or its authorized representative(s). All costs incurred in transporting the Caravan, Camper Trailer or Tent Section for warranty service to the location designated by us shall be borne by you. If MDC elects to replace the defective Caravan, Camper trailer or Tent Section, then the replacement shall be with a Caravan, Camper trailer, or Tent Section (as applicable) which, in MDC's discretion, is of like kind and quality as the defective Caravan, Camper trailer or Tent Section. MDC shall repair or replace the defective Caravan, Camper trailer, or Tent Section within a reasonable amount of time after you deliver the defective item to us. No action to enforce this Limited Warranty may be commenced without prior written notice to MDC of the alleged defect. MDC shall have the opportunity to remedy any failed repair attempts by its authorized representative(s).

## 5. ITEMS NOT COVERED UNDER THESE LIMITED WARRANTIES INCLUDE:

- Rust
- Wheels and Tires
- Paint
- Travel Covers, straps, handles, stuff sacks or pull strings
- General consumables (e.g. bearings, light bulbs, tent stakes, etc)
- Zippers and mesh or screens
- Rip or tears in fabric
- MDC DO NOT WARRANT PRODUCTS AGAINST NORMAL WEAR AND TEAR, UNAUTHORIZED MODIFICATIONS OR ALTERATIONS, IMPROPER OR UNFORESEEABLE USE, IMPROPER MAINTENANCE, ACCIDENT, MISUSE, NEGLIGENCE, DAMAGE, OR IF THE PRODUCT IS USED FOR A PURPOSE FOR WHICH IT WAS NOT DESIGNED. YOU REPRESENT THAT YOU HAVE NOT RELIED ON ANY REPRESENTATION OR WARRANTY OTHER THAN THOSE EXPRESSLY SET FORTH HEREIN. IT IS YOUR RESPONSIBILITY TO (A) USE THE PRODUCTS IN A SAFE MANNER AS IS APPROPRIATE FOR THE INTENDED USE OF THE PRODUCT; (B) DEVELOP AND IMPLEMENT APPROPRIATE SAFEGUARDS FOR USE, HANDLING OR OPERATING OF THE PRODUCT; AND (C) COMPLY WITH ALL APPLICABLE SAFETY AND OTHER LAWS IN CONNECTION WITH THE PRODUCT'S USE, HANDLING AND OPERATION. THE LIMITED WARRANTY SET FORTH HEREIN GIVES YOU SPECIFIC RIGHTS, BUT YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THIS LIMITED WARRANTY IS OFFERED ONLY TO YOU AS THE DIRECT PURCHASER OF THE PRODUCT AND NOT TO ANY SUBSEQUENT PURCHASER, ASSIGNEE, TRANSFEREE OR USER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, USAGE OF TRADE OR COURSE OF DEALING.

## 6. FACTORY SECONDS, EX-DEMONSTRATION AND DAMAGED GOODS

- i) From time to time, MDC may offer for sale items deemed to be "factory seconds", "ex-demonstration", "used" or "damaged". Products sold as "factory seconds", "ex-demonstration" or "damaged" items are sold on an "as is" basis without any warranty of any kind.
- j) There are no warranties, refunds, credits, exchanges, or similar remedies associated with Products sold as "factory seconds", "ex-demonstration" or "damaged". In the sale of such Products, MDC will attempt to provide all relevant information regarding the Product, including any known faults, imperfections, or defects; however, there may be instances where minor faults, imperfections, flaw, or defects have been overlooked, or where other latent faults, imperfections, flaws or defects existed which were not detected by MDC, in each case after using reasonable commercial efforts. You understand and agree that the foregoing incidences, should they occur, are PURELY UNINTENTIONAL and shall in no way alter the nature of the sale or the warranty disclaimer herein.
- k) Due to the nature of such Products being "ex-demonstration", "factory seconds" or "damaged", it is reasonable to expect that some imperfections or flaws may exist, even where it is not initially apparent. By purchasing such a Product, you agree to this statement in full and accept that there are no warranties implied or expressed no matter what the flaw, defect, imperfection, or fault may be.



## 7. PRODUCTS BOUGHT AT AUCTION

- d) From time to time, MDC, may, at their sole discretion, offer Products for auction, either independently or via a third party.
- e) While MDC will make every commercially reasonable effort to provide all relevant information regarding the Product on auction, to the maximum extent permitted by applicable law, any and all Products bought at auction do not carry any statutory or other warranty.
- f) To the maximum extent permitted by applicable law and unless specifically stated in writing at the time of auction, any Products sold at auction by or on behalf of MDC shall carry no warranty, whether express, implied or statutory, and shall be sold "as is."

## 8. LODGING A CLAIM

All claims under these Limited Warranties MUST BE LODGED through our website during the applicable warranty period using our online Warranty Claim Form found at [www.mdcusa.com](http://www.mdcusa.com).

## 9. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND EXCEPT AS EXPRESSLY STATED IN THIS LIMITED WARRANTY:

- a) UNDER NO CIRCUMSTANCES SHALL EITHER MDC, THEIR AFFILIATES OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EQUITY HOLDERS, AGENTS, VENDORS, LICENSOR'S, EMPLOYEES OR REPRESENTATIVES ("MDC PARTIES") BE LIABLE TO YOU OR ANY OTHER PARTY FOR ANY FOR SPECIAL, ECONOMIC, EXEMPLARY, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR OTHER TYPES OF DAMAGES ARISING OUT OF, OR RESULTING FROM THE PURCHASE OR USE OF ANY PRODUCT, INCLUDING LOSS OF USE, PROFITS, REVENUE, INCOME, SAVINGS, EARNING POTENTIAL, PRODUCTIVITY OR CONSORTIUM, AND INCLUDING COSTS OF COVER AND COSTS ASSOCIATED WITH PAIN AND SUFFERING, REGARDLESS OF THE NATURE OF THE CLAIM AND REGARDLESS OF WHETHER OR NOT ALL OTHER REMEDIES HAVE FAILED OF THEIR ESSENTIAL PURPOSE.
- b) UNDER NO CIRCUMSTANCES SHALL MDC PARTIES BE LIABLE TO YOU OR ANY OTHER PARTY IN CONNECTION WITH ANY PRODUCT FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE PAID FOR THE PRODUCT WITH RESPECT TO WHICH THE CLAIM RELATES.
- c) NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

## 10. CONTACT

If you have any further questions relating to the Limited Warranties set forth herein, or are unsure about any aspect of these Limited Warranties document, please contact us.

Phone: 833-632-8721

Email: [warranty@mdcusa.com](mailto:warranty@mdcusa.com)